

Currency : VNĐ

Basic services**Mail classification system (Conv., art. 17.4; Regs., art. 17-101)**

1	Based on speed of treatment of items (Regs., art. 17-101.2):	No
1.1	Priority and non-priority items may weigh up to 5 kilogrammes. Whether admitted or not:	No
2	Based on contents of items:	Yes
2.1	Letters and small packets weighing up to 5 kilogrammes (Regs., art. 17-103.2.1). Whether admitted or not (dispatch and receipt):	No
2.2	Printed papers weighing up to 5 kilogrammes (Regs., art. 17-103.2.2). Whether admitted or not for dispatch (obligatory for receipt):	Yes
3	Classification of post items to the letters according to their size (Conv., art. 17, art. 17-102.2)	No

Optional supplementary services**4 Insured items (Conv., art. 18.2.1; Regs., 18-001.1)**

4.1	Whether admitted or not (dispatch and receipt):	No
4.2	Whether admitted or not (receipt only):	No
4.3	Declaration of value. Maximum sum	
4.3.1	surface routes:	SDR
4.3.2	air routes:	SDR
4.3.3	Labels. CN 06 label or two labels (CN 04 and pink "Valeur déclarée" (insured) label) used:	-
4.4	Offices participating in the service:	-
4.5	Services used:	
4.5.1	air services (IATA airline code):	
4.5.2	sea services (names of shipping companies):	
4.6	Office of exchange to which a duplicate CN 24 formal report must be sent (Regs., art.17-138.11):	
	Office Name :	
	Office Code :	
	Address :	
	Phone :	
	Fax :	
	E-mail 1 :	
	E-mail 2:	

5 Cash-on-delivery (COD) items (Conv., art. 18.2.2 Regs. arts. 18-002.1, 18-002.2)

5.1	Whether admitted or not (dispatch and receipt):	No
5.2	Whether admitted or not (receipt only):	No
5.3	Amount of the rate applied in addition to the postage charges applicable to COD items	
5.3.1	ordinary items:	SDR
5.3.2	registered items:	SDR

5.3.3	insured items:	SDR
5.4	Charges on COD items	
5.4.1	Levied on the sender of the item:	-
5.4.2	Levied on the addressee of the item:	-
5.4.3	Do you apply a special charge for delivering cash-on-delivery items in the destination country	-
5.4.4	If you answer yes, how much is this charge	SDR
5.4.5	Do you require cash-on-delivery items to be sealed	-
6	Express items (Conv., art. 18.2.3, 18-102)	
6.1	Whether admitted or not (dispatch and receipt):	No
6.2	Limited to priority items:	No
6.3	Item itself or an advice of arrival delivered by express in the case of an insured item:	-
6.4	Other information	
7	Delivery to the addressee in person (Conv., art. 18.2.4, 18-103)	
7.1	Admitted for registered and insured items (If admitted according to question 4):	Yes
7.2	Admitted <u>only</u> if registered and insured items are received with an advice of delivery :	No
7.3	Indication to appear on items sent to your administration :	
8	Items for delivery free of charges and fees (Conv., art. 18.2.5; Regs., art. 18-004)	
8.1	Ordinary, registered and insured items. Whether admitted or not:	No
8.2	Registered and insured items only. Whether admitted or not:	No
8.3	Merchandise return service	No
9	International business reply service (IBRS)	
9.1	International business reply service (IBRS) (Conv., art.18.3.1; Regs., art. 18-104)	No
9.2	Operated on a reciprocal basis (Regs., Conv. 18.3.1, Regs., 18-104.2.3)	Yes
9.3	Items weighting from 50g to 2000g on a reciprocal basis (Regs., art. 18-104.3.3)	No
9.4	If more than 50g but less than 2000g, please specify the upper weight limit	g
9.5	Items excluded from IBRS with certain contents other than the ones specified in Conv., art. 18 (Conv., art. 18; Regs., art. 18-104.3.4)	No
9.5.1	If yes, please specify:	
9.6	Open to bilaterally agreement to any further extensions of the service (Regs., art. 18-104.3.5)?	Yes
10	International reply coupons (Conv., art. 18.3.2; Regs., art. 18-108 and 18-106.1). Whether sold or not (Regs., art. RL 146.1):	No
11	Radioactive materials (Conv., art. 19.3; Regs., arts. 19.3.3)	
11.1	Whether admitted or not (dispatch and receipt):	Yes
11.2	Whether admitted or not (receipt only):	Yes
12	Requests for withdrawal from the post, alteration or correction of address (Conv., art. 5; Regs., art. 19-210.5.4)	

12.1	Whether admitted or not:	Yes
12.2	Office to which requests must be sent: (Regs., art. RL 152.3.4):	
	Office Name : Hanoi office of exchange or Hochiminh office of exchange or Danang office of exchange	
	Office Code :	
	Address : requests should be send via IBIS or below email	
	Phone :	
	Fax :	
	E-mail 1 : international.vckv@vnpost.vn	
	E-mail 2 :	
13	Exempt patient specimens (human or animal) (Conv., art.19-003.2.3;Regs., arts. 19-004)	
13.1	Whether admitted or not (dispatch and receipt):	Yes
13.2	Whether admitted or not (receipt only):	-
14	Category B Infectious Substances (UN 3373) (Conv., art.19-003.2.1; Regs., arts. 19-001.1.2, 19-003.2.2, 19-003.2.6)	
14.1	Whether admitted or not (dispatch and receipt):	Yes
14.2	Whether admitted or not (receipt only):	-
15	Literature for the blind (Regs., art. 17-107.5)	
15.1	Sound recordings sent by a blind person to any addressee. Whether admitted or not as literature for the blind:	Yes
15.2	Sound recordings sent to a blind person by any sender. Whether admitted or not as literature for the blind:	Yes
16	Combination in one item of articles on which different charges are payable (Regs., art. 15-101.4).	No
	Whether authorized or not:	
Other information		
17	Small packets exceeding 500 g (Conv., art. 15; Regs., art. 15-102.1). Delivery charge on domestic items applicable to international items:	SDR
18	Registered items. Liability (Conv., art. 22.2)	
18.1	Whether accepted or non in cases of <i>force majeure</i> (Regs., art. 22-001.2):	Yes
18.2	Equivalent of the 30 SDR indemnity per item (Regs., art. 22-001.2.1.1):	
18.3	Equivalent of the indemnity for each M bag – maximum 150 SDR (Regs., art. 22-001.2.1.1):	
19	Insured items. Liability (Conv., art. 18.2)	
19.1	Whether accepted or not in cases of <i>force majeure</i> (Regs., art. 22-001.2):	Yes
19.2	Whether admitted or not on board ships and aircraft used by the administrations (Regs., art. 25-004.4):	Yes
20	Remuneration for returned undeliverable letter-post items	
20.1	Collection of the remuneration provided for in paragraphs 2 and 3 of article 30-122 of the Convention Regulations	Yes

20.2	Indicate year from which the remuneration in 20.1 will apply (please note questions 20.1 and 20.2 shall be completed by no later than 31 October prior to the year from which those rates should apply)	2024
21	Registered items in closed envelopes containing the articles mentioned in article (Conv., art.19.6). Whether admitted or not:	No
22	Methods of denoting prepayment (Regs., arts. 06-001)	
22.1	Prepayment of postage indicated by means of impressions made by a printing press or other printing or stamping process. Whether admitted or not:	Yes
22.2	Indication used to denote prepayment:	
22.3	Can prepayment be denoted by an indication that full postage has been prepaid, for example: "Taxe perçue" (Postage paid)? Whether admitted or not:	No
22.4	If so, indicate the indication(s) adopted:	
23	Suspected fraudulent use of postage stamps, etc. (Regs., art. 06-004)	
23.1	Is the prescribed procedure permitted by internal legislation:	Yes
23.2	Office to which advices on suspected fraudulent use must be sent:	
	Office Name : Hanoi Exchange Office or Hochiminh Exchange Office or Danang Exchange Office	
	Office Code :	
	Address : Tan Trai Village, Phu Cuong Commune, Soc Son District, Hanoi City or No 270 bis, Ly Thuong Kiet Str, Dist 10, Hochiminh City or Lot U1-U3, Road No. 7B, Hoa Khanh Industrial Park, Lien Chieu District, Da Nang City	
	Phone : 844 37681808 or 848 38659456 or 84912316616 or 84914040009918138752 or	
	Fax : 844 37681825 or 848 38651646	
	E-mail 1 : lamthang@gmail.com; inquiry.mb@vnpost.vn	
	E-mail 2 : oanhntk.vckv@vnpost.vn; inquiry.mn@vnpost.vn; lienptt.vckv@vnpost.vn; inquiry.mt@vnpost.vn	
	Office Name :	
	Address :	
	Phone :	
	Fax :	
	E-mail 1 :	
	E-mail 2 :	
24	Registered items (Regs., arts. 17-121 and 18-101)	
24.1	Replacement of the prescribed CN 04 label by a framed label on which only the letter "R" has been printed:	Yes
24.2	Replacement by a stamp impression or strip:	Yes
24.3	CN 33 special lists. Whether always required or not:	Yes
24.4	Bulk entry. Whether accepted or not:	No
24.5	Bulk entry in all cases:	No
24.6	Bulk entry only within the framework of a bilateral agreement:	No
25	Procedures for delivering registered and insured items (Regs., arts. 18-001, 18-101)	
25.1	Handed over against the signature of the addressee or of a duly authorized agent	

25.1.1	Registered items:	Yes
25.1.2	« This section is no longer valid »	
25.1.3	Insured items:	Yes
25.2	Whether handed over against the signature of a <i>de facto</i> agent (member of the addressee's family, hotel porter, janitor, etc.)	
25.2.1	Registered items:	Yes
25.2.2	« This section is no longer valid »	
25.2.3	Insured items:	No
25.3	Number of attempted deliveries for registered and insured items	
25.3.1	Registered items	2
25.3.2	« This section is no longer valid »	
25.3.3	Insured items	2
25.4	Retention period for registered and insured items once a card has been left after several failed delivery attempts	
25.4.1	Registered items	15 Day(s) - Month (s)
25.4.2	« This section is no longer valid »	
25.4.3	Insured items	15 Day(s) - Month (s)
26	« This section is no longer valid »	
27	Advice of delivery (CN 07 form) (Regs., art. 18-003)	
27.1	Whether signed by the addressee (or his representative):	Yes
27.2	Whether signed by the official of the office of destination:	No
28	Letter-post items retained or addressed poste restante (Regs., art. 19-104.5.3). Period of retention:	45 Day(s) - Month (s)
29	Inquiries (Regs., art. 21-001 and art. 21-002.1.5). Offices to which inquiries must be sent regarding (CN 08 form) (Regs., art. RL 154.2.5):	
29.1	Ordinary items: Office Name : HOCHIMINH MAIL CENTER or HANOI MAIL CENTER or DANANG MAIL CENTER Office Code : Address : Inquiries should be send via IBIS or below emails Phone : Fax : E-mail 1 : inquiry.mb@vnpost.vn; inquiry.mn@vnpost.vn;inquiry.mt@vnpost.vn E-mail 2 : international.vckv@vnpost.vn Office Name : Address : Phone : +84 4 39392469 Fax : E-mail 1 : khieunai.bdhn@vnpost.vn E-mail 2 :	
29.2	Registered items or insured items:	See 29.1

29.3 Cash-on-delivery (COD) items: See 29.1

29.4 Electronic CN 08 form (Regs., art. 21-002) Whether admitted or not: Yes

30 Items subject to customs control (Regs., art. 20-001)

30.1 Number of CN 23 customs declarations needed when the contents exceed 300 SDR in value: 2

30.2 Languages in which the CN 22 label and CN 23 customs declarations may be filled in: ENGLISH

30.3 M bags (Regs., art. 20-001.2.9)

30.3.1 Whether the address label of special bags of printed papers requires a CN 22 label:

30.3.1.1 in all cases (whether items have to be submitted to customs control or not): No

30.3.1.2 only when items have to be submitted to customs control: Yes

30.3.2 Any CN 23 customs declaration required, as well as any other accompanying papers, should be attached:

30.3.2.1 to the outside of the bag: No

30.3.2.2 to one of the items contained in the bag: Yes

31 Empty bags (Regs., art. 17-139)

31.1 Office of exchange appointed for reception of empty bags in long-distance services:

Office Name : Hochiminh Office Exchange or Hanoi Office Exchange

Office Code :

Address : No 270 bis, Ly Thuong Kiet Str, Dist 10, Hochiminh City, VN or
Tan Trai Village, Phu Cuong Commune, Soc Son District, Hanoi City

Phone : +84838649012

Fax : +84838321646

E-mail 1 : lamthang@gmail.com; inquiry.mb@vnpost.vn

E-mail 2 : oanhntk.vckv@vnpost.vn; inquiry.mn@vnpost.vn

31.2 Average value in SDR of bags used by offices of exchange (Regs., art. 17-139 and 17-144.9): SDR

32 A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.

Office Name : Hanoi Exchange Office or Hochiminh Exchange Office

Address : No 5, Pham Hung Str, My Dinh, Tu Liem, Hanoi
No 270bis, Ly Thuong Kiet Str, Dist 10, Hochi minh City

Phone : +84437681808 or +84838649012

Fax : +84837681825 or +84838651646

E-mail 1 : nghiepvu.ktvc@gmail.com

E-mail 2 : hochiminhmc@gmail.com

33 Office(s) of exchange responsible for handling letter post (Regs., art. 17-114.4)

Office Name :	Hanoi Exchange Office or Hochiminh Exchange Office
Office Code :	
Address :	Tan Trai Village, Phu Cuong Commune, Soc Son District, Hanoi City or No 270 bis, Ly Thuong Kiet Str, Dist 10, Hochiminh City, VN or
Phone :	+84437681808 or +84838649012
Fax :	+84837681825 or +84838651646
E-mail 1 :	lamthang@gmail.com; inquiry.mb@vnpost.vn
E-mail 2 :	oanhntk.vckv@vnpost.vn; inquiry.mn@vnpost.vn

Mails conveyed by sea**34 Surface letter-post mails**

34.1 Name of port(s) of arrival:

34.2 Name and address of the exchange office of destination to which advance CN 37 delivery bills should be sent:

Office Name :

Office Code :

Address :

Phone :

Fax :

E-mail 1 :

E-mail 2:

35 Surface parcel mails (See Parcel Post Compendium)**Service to customers****36 On-line tracking provided**

Yes

36.1 Web site address to access information

<http://www.vnpost.vn>

36.2 Languages in which track and trace information is available

English

36.3 Contact point :

36.3.1 For partner designated operators

Phone : +84 4 37689362

Fax :

E-mail : haint@vnpost.vn

36.3.2 For customers

Phone : +84 8 38271352 / 38237785; +84 4 39392469

Fax :

E-mail : customer.bdHCM@vnpost.vn; khieunai.bdhn@vnpost.vn

National Holidays

- 37.1 National holidays available on parcel post compendium
https://parcel.upu.org/Published%20Documents/Parcel_Compndium_VN_VNA_EN.pdf
- 37.2 Parcel post compendium
<https://parcel.upu.org>

Delivery standards

38 See the annexes.

Other information

39 Airmail

- 39.1 Are dues payable for air conveyance of airmails in transit between two airports in your country fixed in the form of a single price? Yes
- 39.2 Subject to the agreement of the administrations receiving these mails at the airports of their countries, does your administration send surface mail by air with reduced priority (S.A.L.)? See also table D – Details concerning the S.A.L. service published in CN 68: <http://www.upu.int/en/activites/transport/publications.html> No
- 39.3 If so, are reduced air surcharges collected for S.A.L. mail? No
- 39.4 As an administration of dispatch, have you opted for individual entry of each bag on the CN 38 or CN 41 delivery bill? Yes
- 39.5 Subject to prior agreement, do you authorize administrations to use your airmail bags for making up mails addressed to you? Yes
- 39.6 For bags of S.A.L. mail, is use made of CN 35 labels bearing in bold characters the words "S.A.L. surface par avion" (S.A.L. surface airlifted) instead of CN 36 labels? No

Letter Post Compendium Online - Annexes

VN - Vietnam

Vietnam Post (VNPost)

VNA

Letter delivery standards - Air letter

OE Name HANOI OFFICE EXCHANGE
 IMPC Code VNHANA
 Tel (+84)437681805
 Fax (+84)437681825
 Hours of operation Mon, Tues, Wed, Thur, Fri: 08.00–17.00; Sat: closed; Sun: closed

From the airport of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Tuesday	00:00 - 23:59	Monday	Tuesday+1	Friday+1
Wednesday	00:00 - 23:59	Tuesday	Wednesday+1	Monday+1
Thursday	00:00 - 23:59	Wednesday	Thursday+1	Tuesday+1
Friday	00:00 - 23:59	Thursday	Friday+1	Wednesday+1
Saturday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Sunday	00:00 - 23:59	Friday	Monday+1	Thursday+1

Definition of zones

Zone 1:

Postcodes	Cities
100000 - 159999	HANOI

Zone 2:

Postcodes	Cities
160000 - 519999	HUNG YEN , HAI DUONG, HAI PHONG, QUANG NINH,,BAC NINH, BAC GIANG , LANG SON, THAI NGUYEN, BAC CAN, CAO BANG, VINH PHUC, PHU THO, TUYEN QUANG, HA GIANG, YEN BAI, LAO CAI, HOA BINH, SON LA, DIEN BIEN, LAI CHAU, HA NAM, THAI BINH, NAM DINH, NINH BINH, THANH HOA, NGHE AN, HA TINH.

Zone 3:

Postcodes	Cities
700000 - 769999 510000 – 699999; 770000 - 979999	HOCHIMINH QU ANG BINH , QUANG TRI, THUA THIEN HUE, DA NANG, QUANG NAM , QUANG NGAI, KON TUM , BINH DINH, GIA LAI, PHU YEN, DAC LAC, DAC NONG, KHANH HOA, NINH T UAN, LAM DONG , BA RIA VUNG TAU, BINH THUAN, DCDNG NAI, BINH DUONG, BINH PHUOC , TAY NINH, LONG AN, TIEN GIANG , DONG THAP, AN GIANG , VINH LQNG, CAN THO, HAU GIANG , KIEN GIANG, BEN TRE, TRA VINH , SOC TRANG, BAC LIEU, CA M AU

Arrival at office of exchange:

2 hours

Customs clearance times:

8.00 - 16.00

Items subject to customs duty:

72 hours

Items not subject to customs duty:

24 hours

Comments:

No customs clearance on Saturday and Sunday

Letter Post Compendium Online - Annexes

VN - Vietnam

Vietnam Post (VNPost)

VNA

Letter delivery standards - Air letter

OE Name HOCHIMINH ND
 IMPC Code VNSGNA
 Tel (+84 8)38649012
 Fax (+84 8)38651646
 Hours of operation Mon, Tues, Wed, Thur, Fri: 08.00–17.00; Sat: closed; Sun: closed

From the airport of destination to the addressee

Arrival at the airport		Days of delivery by zone		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Tuesday	00:00 - 23:59	Monday	Tuesday+1	Friday+1
Wednesday	00:00 - 23:59	Tuesday	Wednesday+1	Monday+1
Thursday	00:00 - 23:59	Wednesday	Thursday+1	Tuesday+1
Friday	00:00 - 23:59	Thursday	Friday+1	Wednesday+1
Saturday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Sunday	00:00 - 23:59	Friday	Monday+1	Thursday+1

Definition of zones

Zone 1:

Postcodes	Cities
700000 - 769999	HOCHIMINH-CITY

Zone 2:

Postcodes	Cities
630000 – 699999 770000 - 979999	DAC LAC, DAC NONG, KHANH HOA, NINH THUAN, LAM DONG, BA RIA VUNG TAU, BINH THUAN, DONG NAI, BINH DUONG, BINH PHUOC, TAY NINH, LONG AN, TIEN GIANG, DONG THAP, AN GIANG, VINH LONG, CAN THO, HAU GIANG, KIEN GIANG, BEN TRE, TRA VINH, SOC TRANG, BAC LIEU, CA MAU.

Zone 3:

Postcodes	Cities

100000 - 159999
 160000 - 509999
 510000 - 629999

HANOI
 HUNG YEN , HAI DUONG, HAI PHONG, QUANG
 NINH,,BAC NINH, BAC GIANG, LANG SON, THAI
 NGUYEN, BAC CAN, CAO BANG, VINH PHUC,
 PHU THO, TUYEN QUANG , HA GIANG, YEN BAI,
 LAO CAI, HOA BINH, SON LA, DIEN BIEN , LAI
 CHAU, HA NAM, THAI BINH, NAM DINH, NINH
 BINH , THANH HOA, NGHE AN, HA TINH.

QUANG BINH, QUANG TRI, THUA THIEN HUE, DA NANG,
 QUANG NAM, QUANG NGAI, KON TUM , BINH
 DINH, GIA LAI, PHU YEN.

Arrival at office of exchange:

2 hours

Customs clearance times:

8.00 - 16.00

Items subject to customs duty:

72 hours

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24 hours

Comments:

No customs on Saturday and Sunday

Letter Post Compendium Online - Annexes

VN - Vietnam

Vietnam Post (VNPost)

VNA

Letter delivery standards - Air letter

OE Name DANANG OFFICE OF EXCHANGE
 IMPC Code VNDADA
 Tel (+84)2363666698
 Fax (+)
 Hours of operation Mon, Tues, Wed, Thur, Fri: 08.00–17.00; Sat: closed; Sun: closed

From the airport of destination to the addressee

Arrival at the airport		Days of delivery by zone		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 23:59	Friday	Monday+1	Thursday+1
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Friday	00:00 - 23:59	Thursday	Friday+1	Wednesday+1
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Sunday	00:00 - 23:59	Friday	Monday+1	Thursday+1

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Zone 1:

Postcodes	Cities
550000 - 559999	DA NANG

Zone 2:

Postcodes	Cities
160000 - 519999	HUNG YEN, HAI DUONG, HAI PHONG, QUANG NINH, BAC NINH, BAC GIANG, LANG SON, THAI NGUYEN, BAC CAN, CAO BANG, VINH PHUC, PHU THO, TUYEN QUANG, HA GIANG, YEN BAI, LAO CAI, HOA BINH, SON LA, DIEN BIEN, LAI CHAU, HA NAM, THAI BINH, NAM DINH, NINH BINH, THANH HOA, NGHE AN, HA TINH, QUANG BINH.

Zone 3:

Postcodes	Cities
510000 – 539999 560000 - 629999	QUANG BINH, QUANG TRI, THUA THIEN HUE, QUANG NAM , QUANG NGAI, KON TUM, BINH DINH, GIA LAI, PHU YEN.

Arrival at office of exchange: 2 hours

Customs clearance times: 8:00 - 16:00

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Items not subject to customs duty:

24 Hours

Comments:

No customs on Saturday and Sunday

Letter Post Compendium Online - Annexes

VN - Vietnam

Vietnam Post (VNPost)

VNA

Letter delivery standards - Surface letter

OE Name	HANOI OFFICE OF EXCHANGE
IMPC Code	VNHANA
Tel	(+84)437681805
Fax	(+84)437681825
Hours of operation	Mon, Tues, Wed, Thur, Fri: 08.00–17.00; Sat: closed; Sun: closed

From the airport/port/office of exchange of destination to the addressee

Arrival at the airport		Days of delivery by zone		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Tuesday	00:00 - 23:59	Monday	Tuesday+1	Friday+1
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Arrival at office of exchange: 2 hours

Customs clearance times:

Items subject to customs duty: 72 hours

Items not subject to customs duty: 24 hours

Comments:

Letter Post Compendium Online - Annexes

VN - Vietnam

Vietnam Post (VNPost)

VNA

Letter delivery standards - Surface letter

OE Name HOCHIMINH-CITY OFFICE OF EXCHANGE
 IMPC Code VNSGNA
 Tel (+84 8)38649012
 Fax (+84 8)38651646
 Hours of operation Mon, Tues, Wed, Thur, Fri: 08.00–17.00; Sat: closed; Sun: closed

From the airport/port/office of exchange of destination to the addressee

Arrival at the airport		Days of delivery by zone		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Tuesday	00:00 - 23:59	Monday	Tuesday+1	Friday+1
Wednesday	00:00 - 23:59	Tuesday	Wednesday+1	Monday+1
Thursday	00:00 - 23:59	Wednesday	Thursday+1	Tuesday+1
Friday	00:00 - 23:59	Thursday	Friday+1	Wednesday+1
Saturday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Sunday	00:00 - 23:59	Friday	Monday+1	Thursday+1

Definition of zones

Zone 1:

Postcodes	Cities
700000 - 769999	HOCHIMINH-CITY

Zone 2:

Postcodes	Cities
630000 – 699999 770000 - 979999	DAC LAC, DAC NONG, KHANH HOA, NINH THUAN, LAM DONG, BA RIA VUNG TAU, BINH THUAN, DONG NAI, BINH DUONG, BINH PHUOC, TAY NINH, LONG AN, TIEN GIANG, DONG THAP, AN GIANG, VINH LONG, CAN THO, HAU GIANG, KIEN GIANG, BEN TRE, TRA VINH, SOC TRANG, BAC LIEU, CA MAU.

Zone 3:

Postcodes	Cities

100000 - 159999
160000 - 509999

HANOI
HUNG YEN , HAI DUONG, HAI PHONG, QUANG NINH,,BAC NINH, BAC GIANG, LANG SON, THAI NGUYEN, BAC CAN, CAO BANG, VINH PHUC, PHU THO, TUYEN QUANG , HA GIANG, YEN BAI, LAO CAI, HOA BINH, SON LA, DIEN BIEN , LAI CHAU, HA NAM, THAI BINH, NAM DINH, NINH BINH , THANH HOA, NGHE AN, HA TINH.

510000 - 629999

QUANG BINH, QUANG TRI, THUA THIEN HUE, DA NANG, QUANG NAM, QUANG NGAI, KON TUM , BINH DINH, GIA LAI, PHU YEN

Arrival at office of exchange:

2 hours

Customs clearance times:

8:00 - 16:00

Items subject to customs duty:

72 Hours

Items not subject to customs duty:

24 Hours

Comments:

No customs on Saturday and Sunday

Letter Post Compendium Online - Annexes

VN - Vietnam

Vietnam Post (VNPost)

VNA

Letter delivery standards - Surface letter

OE Name DANANG OFFICE OF EXCHANGE
 IMPC Code VNDADA
 Tel (+84)236 3 666698
 Fax (+)
 Hours of operation Mon, Tues, Wed, Thur, Fri: 08.00–17.00; Sat: closed; Sun: closed

From the airport/port/office of exchange of destination to the addressee

Arrival at the airport		Days of delivery by zone		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Tuesday	00:00 - 23:59	Monday	Tuesday+1	Friday+1
Wednesday	00:00 - 23:59	Tuesday	Wednesday+1	Monday+1
Thursday	00:00 - 23:59	Wednesday	Thursday+1	Tuesday+1
Friday	00:00 - 23:59	Thursday	Friday+1	Wednesday+1
Saturday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Sunday	00:00 - 23:59	Friday	Monday+1	Thursday+1

Definition of zones

Zone 1:

Postcodes	Cities
550000 - 559999	DA NANG

Zone 2:

Postcodes	Cities
510000 – 539999 560000 - 629999	QUANG BINH, QUANG TRI, THUA THIEN HUE, QUANG NAM , QUANG NGAI, KON TUM, BINH DINH, GIA LAI, PHU YEN.

Zone 3:

Postcodes	Cities

100000 - 159999
160000 - 519999

HANOI
HUNG YEN , HAI DUONG, HAI PHONG, QUANG NINH ,,BAC NINH, BAC GIANG, LANG SON, THAI NGUYEN, BAC CAN, CAO BANG, VINH PHUC , PHU THO, TUYEN QUANG, HA GIANG, YEN BAI, LAO CAI,HOA BINH, SON LA, DIEN BIEN, LAI HAU , HA NAM,THAI BINH, NAM DINH, NINH BINH, THANH HOA,NGHE AN, HA TINH, QUANG BINH.

700000 - 769999
630000 - 699999
770000 - 979999

HOCHIMINH
DAC LAC, DAC NONG, KHANH HOA, NINH THUAN, LAM DONG, BA RIA VUNG TAU, BINH THUAN , DONG NAI, BINH DUONG, BINH PHUOC, TAY NINH, LONG AN, TIEN GIANG, DONG THAP, AN GIANG, VINH LONG, CAN THO, HAU GIANG, KIEN GIANG, BEN TRE, TRA VINH, SOC TRANG, BAC LIEU, CA MAU.

Arrival at office of exchange:

2 hours

Customs clearance times:

Items subject to customs duty:

72 hours

Items not subject to customs duty:

24 hours

Comments: