

Currency : EURO

Basic services**Mail classification system (Conv., art. 17.4; Regs., art. 17-101)**

1	Based on speed of treatment of items (Regs., art. 17-101.2):	Yes
1.1	Priority and non-priority items may weigh up to 5 kilogrammes. Whether admitted or not:	No
2	Based on contents of items:	No
2.1	Letters and small packets weighing up to 5 kilogrammes (Regs., art. 17-103.2.1). Whether admitted or not (dispatch and receipt):	No
2.2	Printed papers weighing up to 5 kilogrammes (Regs., art. 17-103.2.2). Whether admitted or not for dispatch (obligatory for receipt):	No
3	Classification of post items to the letters according to their size (Conv., art. 17, art. 17-102.2)	Yes

Optional supplementary services**4 Insured items (Conv., art. 18.2.1; Regs., 18-001.1)**

4.1	Whether admitted or not (dispatch and receipt):	Yes
4.2	Whether admitted or not (receipt only):	-
4.3	Declaration of value. Maximum sum	
4.3.1	surface routes:	2381.33 SDR
4.3.2	air routes:	2381.33 SDR
4.3.3	Labels. CN 06 label or two labels (CN 04 and pink "Valeur déclarée" (insured) label) used:	CN 04 and pink 'Valeur déclarée' (insured) label
4.4	Offices participating in the service:	
4.5	Services used:	
4.5.1	air services (IATA airline code):	All available Air Companies
4.5.2	sea services (names of shipping companies):	
4.6	Office of exchange to which a duplicate CN 24 formal report must be sent (Regs., art.17-138.11):	
	Office Name : POSTE ITALIANE SPA - MILANO PESCHIERA BORROMEO - EXCHANGE OFFICE	
	Office Code : ITLINA	
	Address : Via Archimede, 2 - 20068 PESCHIERA BORROMEO MI	
	Phone : (+39) 02 50903350	
	Fax : (+39) 02 504680	
	E-mail 1 : MICHELE.SGOBBA@POSTEITALIANE.IT	
	E-mail 2 : CIGNARE2@posteitaliane.it	

5 Cash-on-delivery (COD) items (Conv., art. 18.2.2 Regs. arts. 18-002.1, 18-002.2)

5.1	Whether admitted or not (dispatch and receipt):	Yes
5.2	Whether admitted or not (receipt only):	-
5.3	Amount of the rate applied in addition to the postage charges applicable to COD items	

5.3.1	ordinary items:	SDR
5.3.2	registered items:	2409 SDR
5.3.3	insured items:	2409 SDR
5.4	Charges on COD items	
5.4.1	Levied on the sender of the item:	Yes
5.4.2	Levied on the addressee of the item:	Yes
5.4.3	Do you apply a special charge for delivering cash-on-delivery items in the destination country	No
5.4.4	If you answer yes, how much is this charge	SDR
5.4.5	Do you require cash-on-delivery items to be sealed	No
6	Express items (Conv., art. 18.2.3, 18-102)	
6.1	Whether admitted or not (dispatch and receipt):	Yes
6.2	Limited to priority items:	Yes
6.3	Item itself or an advice of arrival delivered by express in the case of an insured item:	-
6.4	Other information	
7	Delivery to the addressee in person (Conv., art. 18.2.4, 18-103)	
7.1	Admitted for registered and insured items (If admitted according to question 4):	Yes
7.2	Admitted <u>only</u> if registered and insured items are received with an advice of delivery :	Yes
7.3	Indication to appear on items sent to your administration :	"Deliver to the addressee in person"
8	Items for delivery free of charges and fees (Conv., art. 18.2.5; Regs., art. 18-004)	
8.1	Ordinary, registered and insured items. Whether admitted or not:	No
8.2	Registered and insured items only. Whether admitted or not:	No
8.3	Merchandise return service	Yes
9	International business reply service (IBRS)	
9.1	International business reply service (IBRS) (Conv., art.18.3.1; Regs., art. 18-104)	Yes
9.2	Operated on a reciprocal basis (Regs., Conv. 18.3.1, Regs., 18-104.2.3)	Yes
9.3	Items weighting from 50g to 2000g on a reciprocal basis (Regs., art. 18-104.3.3)	Yes
9.4	If more than 50g but less than 2000g, please specify the upper weight limit	g
9.5	Items excluded from IBRS with certain contents other than the ones specified in Conv., art. 18 (Conv., art. 18; Regs., art. 18-104.3.4)	Yes
9.5.1	If yes, please specify: Note that domestic legislation does not allow the transportation of empty cartridges and toners.	
9.6	Open to bilaterally agreement to any further extensions of the service (Regs., art. 18-104.3.5)?	Yes
10	International reply coupons (Conv., art. 18.3.2; Regs., art. 18-108 and 18-106.1). Whether sold or not (Regs., art. RL 146.1):	Yes
11	Radioactive materials (Conv., art. 19.3; Regs., arts. 19.3.3)	
11.1	Whether admitted or not (dispatch and receipt):	No
11.2	Whether admitted or not (receipt only):	No

12	Requests for withdrawal from the post, alteration or correction of address (Conv., art. 5; Regs., art. 19-210.5.4)	
12.1	Whether admitted or not:	No
12.2	Office to which requests must be sent: (Regs., art. RL 152.3.4):	
	Office Name :	
	Office Code :	
	Address :	
	Phone :	
	Fax :	
	E-mail 1 :	
	E-mail 2 :	
13	Exempt patient specimens (human or animal) (Conv., art.19-003.2.3;Regs., arts. 19-004)	
13.1	Whether admitted or not (dispatch and receipt):	No
13.2	Whether admitted or not (receipt only):	No
14	Category B Infectious Substances (UN 3373) (Conv., art.19-003.2.1; Regs., arts. 19-001.1.2, 19-003.2.2, 19-003.2.6)	
14.1	Whether admitted or not (dispatch and receipt):	No
14.2	Whether admitted or not (receipt only):	No
15	Literature for the blind (Regs., art. 17-107.5)	
15.1	Sound recordings sent by a blind person to any addressee. Whether admitted or not as literature for the blind:	Yes
15.2	Sound recordings sent to a blind person by any sender. Whether admitted or not as literature for the blind:	Yes
16	Combination in one item of articles on which different charges are payable (Regs., art. 15-101.4).	No
	Whether authorized or not:	
Other information		
17	Small packets exceeding 500 g (Conv., art. 15; Regs., art. 15-102.1). Delivery charge on domestic items applicable to international items:	SDR
18	Registered items. Liability (Conv., art. 22.2)	
18.1	Whether accepted or non in cases of <i>force majeure</i> (Regs., art. 22-001.2):	No
18.2	Equivalent of the 30 SDR indemnity per item (Regs., art. 22-001.2.1.1):	37.36 EUR
18.3	Equivalent of the indemnity for each M bag – maximum 150 SDR (Regs., art. 22-001.2.1.1):	186.80 EUR
19	Insured items. Liability (Conv., art. 18.2)	
19.1	Whether accepted or not in cases of <i>force majeure</i> (Regs., art. 22-001.2):	No
19.2	Whether admitted or not on board ships and aircraft used by the administrations (Regs., art. 25-004.4):	Yes

20	Remuneration for returned undeliverable letter-post items	
20.1	Collection of the remuneration provided for in paragraphs 2 and 3 of article 30-122 of the Convention Regulations	Yes
20.2	Indicate year from which the remuneration in 20.1 will apply (please note questions 20.1 and 20.2 shall be completed by no later than 31 October prior to the year from which those rates should apply)	2022
21	Registered items in closed envelopes containing the articles mentioned in article (Conv., art.19.6). Whether admitted or not:	No
22	Methods of denoting prepayment (Regs., arts. 06-001)	
22.1	Prepayment of postage indicated by means of impressions made by a printing press or other printing or stamping process. Whether admitted or not:	Yes
22.2	Indication used to denote prepayment:	"Tariffa pagata" - "Postage Paid"
22.3	Can prepayment be denoted by an indication that full postage has been prepaid, for example: "Taxe perçue" (Postage paid)? Whether admitted or not:	Yes
22.4	If so, indicate the indication(s) adopted:	"Tariffa pagata" - "Postage Paid"
23	Suspected fraudulent use of postage stamps, etc. (Regs., art. 06-004)	
23.1	Is the prescribed procedure permitted by internal legislation:	-
23.2	Office to which advices on suspected fraudulent use must be sent:	
	Office Name : CORPORATE AFFAIRS - SVILUPPO SOSTENIBILE RISK E COMPLIANCE DI GRUPPO - FRAUD MANAGEMENT AND SECURITY INTELLIGENCE	
	Office Code :	
	Address : Viale Europa, 175 00144 ROME ITALY	
	Phone :	
	Fax : (+39) 06 595 80653	
	E-mail 1 : infofraud@posteitaliane.it	
	E-mail 2:	
24	Registered items (Regs., arts. 17-121 and 18-101)	
24.1	Replacement of the prescribed CN 04 label by a framed label on which only the letter "R" has been printed:	No
24.2	Replacement by a stamp impression or strip:	Yes
24.3	CN 33 special lists. Whether always required or not:	-
24.4	Bulk entry. Whether accepted or not:	-
24.5	Bulk entry in all cases:	-
24.6	Bulk entry only within the framework of a bilateral agreement:	No
25	Procedures for delivering registered and insured items (Regs., arts. 18-001, 18-101)	
25.1	Handed over against the signature of the addressee or of a duly authorized agent	
25.1.1	Registered items:	Yes
25.1.2	« This section is no longer valid »	
25.1.3	Insured items:	Yes

25.2	Whether handed over against the signature of a <i>de facto</i> agent (member of the addressee's family, hotel porter, janitor, etc.)	
25.2.1	Registered items:	Yes
25.2.2	« This section is no longer valid »	
25.2.3	Insured items:	Yes
25.3	Number of attempted deliveries for registered and insured items	
25.3.1	Registered items	1
25.3.2	« This section is no longer valid »	
25.3.3	Insured items	1
25.4	Retention period for registered and insured items once a card has been left after several failed delivery attempts	
25.4.1	Registered items	30 Day(s) - Month(s)
25.4.2	« This section is no longer valid »	
25.4.3	Insured items	30 Day(s) - Month(s)
26	« This section is no longer valid »	
27	Advice of delivery (CN 07 form) (Regs., art. 18-003)	
27.1	Whether signed by the addressee (or his representative):	Yes
27.2	Whether signed by the official of the office of destination:	Yes
28	Letter-post items retained or addressed poste restante (Regs., art. 19-104.5.3). Period of retention:	30 Day(s) - Month(s)
29	Inquiries (Regs., art. 21-001 and art. 21-002.1.5). Offices to which inquiries must be sent regarding (CN 08 form) (Regs., art. RL 154.2.5):	
29.1	Office Name: POSTE ITALIANE SPA - DTO – CUSTOMER SERVICE	
	Office Code: DTC	
	Office Name: POSTE ITALIANE SPA - DTO – CUSTOMER SERVICE	
	Address Code: Viale Europa 175 H037 00144 ROMA	
	Address: Viale Europa 175 H037 00144 ROMA	
	Phone: ITALY	
	Fax:	
	E-mail 1: Reclamation.Internationale.UTRIMI@posteitaliane.it	
	E-mail 2: Reclamation.Internationale.UTRIMI@posteitaliane.it	
	E-mail 2:	
29.2	Registered items or insured items:	
29.3	Cash-on-delivery (COD) items:	

Office Name : same of 29.2

Office Code :

Address :

Phone :

Fax :

E-mail 1 :

E-mail 2:

29.4 Electronic CN 08 form (Regs., art. 21-002) Whether admitted or not: Yes

30 Items subject to customs control (Regs., art. 20-001)

30.1 Number of CN 23 customs declarations needed when the contents exceed 300 SDR in value: 2

30.2 Languages in which the CN 22 label and CN 23 customs declarations may be filled in: French, English

30.3 M bags (Regs., art. 20-001.2.9)

30.3.1 Whether the address label of special bags of printed papers requires a CN 22 label:

30.3.1.1 in all cases (whether items have to be submitted to customs control or not): -

30.3.1.2 only when items have to be submitted to customs control: Yes

30.3.2 Any CN 23 customs declaration required, as well as any other accompanying papers, should be attached:

30.3.2.1 to the outside of the bag: Yes

30.3.2.2 to one of the items contained in the bag: No

31 Empty bags (Regs., art. 17-139)

31.1 Office of exchange appointed for reception of empty bags in long-distance services:

Office Name : POSTE ITALIANE SPA - MILANO PESCHIERA BORROMEO CSI

Office Code : ITLINA

Address : Via Archimede, 2
20068 PESCHIERA BORROMEO MI
ITALY

Phone : (+39) 02 50903312 50903361

Fax : (+39) 06 98680672

E-mail 1 : nunzio.lagonigro@posteitaliane.it

E-mail 2: alessandro.piersigilli@posteitaliane.it

31.2 Average value in SDR of bags used by offices of exchange (Regs., art. 17-139 and 17-144.9): SDR

32 A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.

CN 54, CN 54bis, CN 54ter, CN 56, CN 56bis, CN 57, CN 58, CN 61, CN 62, CN 62bis, CN 63, CN 64

Office Name : POSTE ITALIANE SpA - PCL - Internazionale - Contabilità Operativa Internazionale
 Address : Viale Europa, 175
 00144 Roma - ITALY
 Phone : (+39) 0659585599
 Fax : (+39) 065433045
 E-mail 1 : tommasat.palmieri@posteitaliane.it
 E-mail 2:

32 A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.

Office Name : POSTE ITALIANE Spa – AFC /Servizi Amministrativi - CP- FORN,
 PAG CORRISP EST - Mrs Teresa Giuffrida (for CN 52)
 Address : Viale Europa 190, 00144 Rome - ITALY
 Phone : (+39) 0659587985
 Fax : (+39) 065922226
 E-mail 1 : teresa.giuffrida@posteitaliane.it
 E-mail 2 : barbara.pirolli@posteitaliane.it

32 A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.

CN 43,
 Office Name : CMP Milano Peschiera Borromeo (Dispatches coming from ITLINA
 (Priority Mail) or addressed to ITLINA/ITMILA (both Priority/Non
 Priority Mail))
 Address : Via Archimede, 2
 20068 PESCHIERA BORROMEO - MILANO - ITALY
 Phone :
 Fax :
 E-mail 1 : CN43-SENT-TO-ITA@posteitaliane.it
 E-mail 2 : CN43-ISSUED-BY-ITA@posteitaliane.it

32 A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.

Office Name :
 Address :
 Phone :
 Fax :
 E-mail 1 :
 E-mail 2:

33 Office(s) of exchange responsible for handling letter post (Regs., art. 17-114.4)

Office Name : POSTE ITALIANE SPA - MILANO PESCHIERA BORROMEO CSI - Export and Import
 Office Code : ITLINA
 Address : Via Archimede, 2 - 20068 PESCHIERA BORROMEO - MILANO
 Phone : (+39) 02 50903350
 Fax : (+39) 02 504680
 E-mail 1 : MICHELE.SGOBBA@POSTEITALIANE.IT
 E-mail 2 : CIGNARE2@posteitaliane.it

33 Office(s) of exchange responsible for handling letter post (Regs., art. 17-114.4)

Office Name : POSTE ITALIANE SPA - MILANO ROSERIO CS
 Office Code : ITMILR
 Address : Via Cristina Belgioioso, 165/11 - 20157 MILANO MI
 (Only registered and express items from extra EU Countries)
 Phone : (+39) 02 35638298
 Fax : (+39) 02 98685008
 E-mail 1 : domenico.bellissimo@posteitaliane.it
 E-mail 2 :

33 Office(s) of exchange responsible for handling letter post (Regs., art. 17-114.4)

Office Name : POSTE ITALIANE SPA - MALPENSA 2 CSI
 Office Code : ITMXPB
 Address : Via del Gregge 100 (World Trade Center Malpensa Airport)
 21015 LONATE POZZOLO VA
 Phone : (+39) 02
 Fax : (+39) 02
 E-mail 1 : MARCO.BALZANO@POSTEITALIANE.IT
 E-mail 2 :

Mails conveyed by sea**34 Surface letter-post mails**

34.1 Name of port(s) of arrival:

34.2 Name and address of the exchange office of destination to which advance CN 37 delivery bills should be sent:

Office Name :

Office Code :

Address :

Phone :

Fax :

E-mail 1 :

E-mail 2 :

35 Surface parcel mails (See Parcel Post Compendium)

Service to customers

36	On-line tracking provided	Yes
36.1	Web site address to access information http://www.poste.it/online/dovequando/home.do	
36.2	Languages in which track and trace information is available Italian	
36.3	Contact point :	
36.3.1	For partner designated operators Phone : (+39) 06 59586614 Fax : (+39) 06 59580480 E-mail : VALERIA.TUCCIELLO@POSTEITALIANE.IT	
36.3.2	For customers Phone : (+39) 0698683415 Fax : (+39) 06 54220704 06 59588061 E-mail : Reclamation.Internationale.UTRIMI@posteitaliane.it	

National Holidays

37.1	National holidays available on parcel post compendium https://parcel.upu.org/Published%20Documents/Parcel_Compndium_IT_ITA_EN.pdf
37.2	Parcel post compendium https://parcel.upu.org

Delivery standards

38 See the annexes.

Other information

39	Airmail	
39.1	Are dues payable for air conveyance of airmails in transit between two airports in your country fixed in the form of a single price?	No
39.2	Subject to the agreement of the administrations receiving these mails at the airports of their countries, does your administration send surface mail by air with reduced priority (S.A.L.)? See also table D – Details concerning the S.A.L. service published in CN 68: http://www.upu.int/en/activites/transport/publications.html	Yes
39.3	If so, are reduced air surcharges collected for S.A.L. mail?	Yes
39.4	As an administration of dispatch, have you opted for individual entry of each bag on the CN 38 or CN 41 delivery bill?	Yes
39.5	Subject to prior agreement, do you authorize administrations to use your airmail bags for making up mails addressed to you?	No
39.6	For bags of S.A.L. mail, is use made of CN 35 labels bearing in bold characters the words "S.A.L. surface par avion" (S.A.L. surface airlifted) instead of CN 36 labels?	No

Letter Post Compendium Online - Annexes

IT - Italy

POSTE ITALIANE, S.p.A.

ITA

Letter delivery standards - Air letter

OE Name MILANO PESCHIERA BORROMEO CSI
 IMPC Code ITLINA
 Tel (+39)0250903350
 Fax (+39)06504680
 Hours of operation Mon-Fri 7:00-19:00; Sat 12:00-19:00 (operations) - Open time: from Sunday h.23:00 to Friday h.23:00; Saturday 12:00-19:00

From the airport of destination to the addressee

Arrival at the airport		Days of delivery by zone		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 15:00	Tuesday	Wednesday	---
Monday	15:01 - 23:59	Wednesday	Thursday	---
Tuesday	00:00 - 15:00	Wednesday	Thursday	---
Tuesday	15:01 - 23:59	Thursday	Friday	---
Wednesday	00:00 - 15:00	Thursday	Friday	---
Wednesday	15:01 - 23:59	Friday	Monday	---
Thursday	00:00 - 15:00	Friday	Monday	---
Thursday	15:01 - 23:59	Monday	Tuesday	---
Friday	00:00 - 15:00	Monday	Tuesday	---
Friday	15:01 - 23:59	Tuesday	Wednesday	---
Saturday	00:00 - 23:59	Tuesday	Wednesday	---
Sunday	00:00 - 23:59	Tuesday	Wednesday	---

Definition of zones

Zone 1:

Postcodes	Cities
all postcodes except "alternate delivery areas"	

Zone 2:

Postcodes	Cities
alternate delivery days areas	Please, refer to the list in "Elenco dei Comuni con recapito a giorni alterni available on the website at: https://www.poste.it/recapito-giorni-alterni.html

Zone 3:

Postcodes	Cities

Arrival at office of exchange:

Customs clearance times:

N.A.

Items subject to customs duty:

Items not subject to customs duty:

Comments:

The above data refer to PRIO LETTER

Letter Post Compendium Online - Annexes

IT - Italy

POSTE ITALIANE, S.p.A.

ITA

Letter delivery standards - Surface letter

OE Name MILANO PESCHIERA BORROMEO CSI
 IMPC Code ITLINA
 Tel (+39)0250903350
 Fax (+39)06504680
 Hours of operation Mon-Fri 7:00-18:00; Sat 12:00-19:00 (operations) - Open time: from Saturday h.23:00 to Friday h.23:00; Saturday 12:00-19:00

From the airport/port/office of exchange of destination to the addressee

Arrival at the airport		Days of delivery by zone		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 15:00	Tuesday	Wednesday	---
Monday	15:01 - 23:59	Wednesday	Thursday	---
Tuesday	00:00 - 15:00	Wednesday	Thursday	---
Tuesday	15:01 - 23:59	Thursday	Friday	---
Wednesday	00:00 - 15:00	Thursday	Friday	---
Wednesday	15:01 - 23:59	Friday	Monday	---
Thursday	00:00 - 15:00	Friday	Monday	---
Thursday	15:01 - 23:59	Monday	Tuesday	---
Friday	00:00 - 15:00	Monday	Tuesday	---
Friday	15:01 - 23:59	Tuesday	Wednesday	---
Saturday	00:00 - 23:59	Tuesday	Wednesday	---
Sunday	00:00 - 23:59	Tuesday	Wednesday	---

Definition of zones

Zone 1:

Postcodes	Cities
all postcodes except "alternate delivery areas"	

Zone 2:

Postcodes	Cities
alternate delivery days areas	Please, refer to the list in "Elenco dei Comuni con recapito a giorni alterni available on the website at: https://www.poste.it/recapito-giorni-alterni.html

Zone 3:

Postcodes	Cities

Arrival at office of exchange:

Customs clearance times: N.A.

Items subject to customs duty:

Items not subject to customs duty:

Comments: The above data refer to NON-PRIO LETTER

Letter Post Compendium Online - Annexes

IT - Italy

POSTE ITALIANE, S.p.A.

ITA

Letter delivery standards - Air letter

OE Name MALPENSA 2 CSI
 IMPC Code ITMXPB
 Tel (+39)
 Fax (+39)
 Hours of operation Mon to Fri h. 06:00-19:00; Saturday h. 07:00 - 13:00 - Sunday h.13:00 - 19:00

From the airport of destination to the addressee

Arrival at the airport		Days of delivery by zone		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 15:00	Wednesday	Thursday	---
Monday	15:01 - 23:59	Thursday	Friday	---
Tuesday	00:00 - 15:00	Thursday	Friday	---
Tuesday	15:01 - 23:59	Friday	Monday	---
Wednesday	00:00 - 15:00	Friday	Monday	---
Wednesday	15:01 - 23:59	Monday	Tuesday	---
Thursday	00:00 - 15:00	Monday	Tuesday	---
Thursday	15:01 - 23:59	Tuesday	Wednesday	---
Friday	00:00 - 15:00	Tuesday	Wednesday	---
Friday	15:01 - 23:59	Wednesday	Thursday	---
Saturday	00:00 - 23:59	Wednesday	Thursday	---
Sunday	00:00 - 23:59	Wednesday	Thursday	---

Definition of zones

Zone 1:

Postcodes	Cities
all postcodes except "alternate delivery areas"	

Zone 2:

Postcodes	Cities
alternate delivery days areas	Please, refer to the list in "Elenco dei Comuni con recapito a giorni alterni available on the website at: https://www.poste.it/recapito-giorni-alterni.html

Zone 3:

Postcodes	Cities

Arrival at office of exchange:

Customs clearance times:

Mon to Fri h. 06:00-19:00; Saturday h. 07:00 - 13:00 - Sunday h.13:00 - 19:00

Items subject to customs duty:

Items not subject to customs duty:

Comments:

The above data refer to Non-Priority Letter Packets of E format, from Extra-EU Countries, including merchandize from Consumer to Consumer.

The same standard applies to items from Business to Consumers, if the Seller based in an Extra EU Country is registered in EU under the IOSS regime, which implies that the VAT is paid by the receiver at the time of purchase (applicable only to values up to €150).

Hence, this kind of product is customs cleared but no VAT is to be paid by the receiver at time of delivery.

All items from Business to Consumers, that attract VAT and or Duties at importation, are delivered to the Italian receiver as a registered item with signature on delivery. The delivery standard in this case is K+4 which is the domestic delivery standard for registered items.

Letter Post Compendium Online - Annexes

IT - Italy

POSTE ITALIANE, S.p.A.

ITA

Letter delivery standards - Surface letter

OE Name MALPENSA 2 CSI
 IMPC Code ITMXPB
 Tel (+39)
 Fax (+39)
 Hours of operation Mon to Fri h. 06:00-19:00; Saturday h. 07:00 - 13:00 - Sunday h.13:00 - 19:00

From the airport/port/office of exchange of destination to the addressee

Arrival at the airport		Days of delivery by zone		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 15:00	Friday	---	---
Monday	15:01 - 23:59	Monday+1	---	---
Tuesday	00:00 - 15:00	Monday	---	---
Tuesday	15:01 - 23:59	Tuesday+1	---	---
Wednesday	00:00 - 15:00	Tuesday	---	---
Wednesday	15:01 - 23:59	Wednesday+1	---	---
Thursday	00:00 - 15:00	Wednesday	---	---
Thursday	15:01 - 23:59	Thursday+1	---	---
Friday	00:00 - 15:00	Thursday	---	---
Friday	15:01 - 23:59	Friday+1	---	---
Saturday	00:00 - 23:59	Friday	---	---
Sunday	00:00 - 23:59	Friday	---	---

Definition of zones

Zone 1:

Postcodes	Cities
all postcodes	

Zone 2:

Postcodes	Cities

Zone 3:

Postcodes	Cities

Arrival at office of exchange: 4 hours

Customs clearance times:

Mon to Fri h. 06:00-19:00; Saturday h. 07:00 - 13:00 - Sunday
h.13:00 - 19:00

Items subject to customs duty:

Items not subject to customs duty:

Comments:

The above data refer to Non-Priority Letter Mail Packets, E format, from Extra-EU Countries.

The same standard applies to items from Business to Consumers, if the Seller based in an Extra-EU Country is registered in EU under the IOSS regime, which implies that the VAT is paid by the receiver at the time of purchase (applicable only to values up to € 150). Hence, this kind of product is customs cleared but no VAT is to be paid by the receiver at time of delivery.

All items from Business to Consumers, that attract VAT and or Duties at importation, are delivered to the Italian receiver as a registered item with signature on delivery. The delivery standard in this case is K+4 after Customs clearance which is the domestic delivery standard for registered items.