

Currency : Canada Dollar

**Basic services****Mail classification system (Conv., art. 17.4; Regs., art. 17-101)**

1	Based on speed of treatment of items (Regs., art. 17-101.2):	No
1.1	Priority and non-priority items may weigh up to 5 kilogrammes. Whether admitted or not:	No
2	Based on contents of items:	Yes
2.1	Letters and small packets weighing up to 5 kilogrammes (Regs., art. 17-103.2.1). Whether admitted or not (dispatch and receipt):	No
2.2	Printed papers weighing up to 5 kilogrammes (Regs., art. 17-103.2.2). Whether admitted or not for dispatch (obligatory for receipt):	No
3	Classification of post items to the letters according to their size (Conv., art. 17, art. 17-102.2)	Yes

**Optional supplementary services****4 Insured items (Conv., art. 18.2.1; Regs., 18-001.1)**

4.1	Whether admitted or not (dispatch and receipt):	No
4.2	Whether admitted or not (receipt only):	No
4.3	Declaration of value. Maximum sum	
4.3.1	surface routes:	N/A SDR
4.3.2	air routes:	N/A SDR
4.3.3	Labels. CN 06 label or two labels (CN 04 and pink "Valeur déclarée" (insured) label) used:	-
4.4	Offices participating in the service:	-
4.5	Services used:	
4.5.1	air services (IATA airline code):	n/a
4.5.2	sea services (names of shipping companies):	n/a
4.6	Office of exchange to which a duplicate CN 24 formal report must be sent (Regs., art.17-138.11):	
	Office Name : n/a	
	Office Code :	
	Address :	
	Phone :	
	Fax :	
	E-mail 1 :	
	E-mail 2:	

**5 Cash-on-delivery (COD) items (Conv., art. 18.2.2 Regs. arts. 18-002.1, 18-002.2)**

5.1	Whether admitted or not (dispatch and receipt):	No
5.2	Whether admitted or not (receipt only):	No
5.3	Amount of the rate applied in addition to the postage charges applicable to COD items	
5.3.1	ordinary items:	SDR
5.3.2	registered items:	SDR

5.3.3	insured items:	SDR
5.4	Charges on COD items	
5.4.1	Levied on the sender of the item:	No
5.4.2	Levied on the addressee of the item:	No
5.4.3	Do you apply a special charge for delivering cash-on-delivery items in the destination country	No
5.4.4	If you answer yes, how much is this charge	SDR
5.4.5	Do you require cash-on-delivery items to be sealed	No
<b>6</b>	<b>Express items (Conv., art. 18.2.3, 18-102)</b>	
6.1	Whether admitted or not (dispatch and receipt):	No
6.2	Limited to priority items:	No
6.3	Item itself or an advice of arrival delivered by express in the case of an insured item:	-
6.4	Other information	considered under bilateral arrangements through PRIME Express
<b>7</b>	<b>Delivery to the addressee in person (Conv., art. 18.2.4, 18-103)</b>	
7.1	Admitted for registered and insured items (If admitted according to question 4):	No
7.2	Admitted <u>only</u> if registered and insured items are received with an advice of delivery :	No
7.3	Indication to appear on items sent to your administration :	n/a
<b>8</b>	<b>Items for delivery free of charges and fees (Conv., art. 18.2.5; Regs., art. 18-004)</b>	
8.1	Ordinary, registered and insured items. Whether admitted or not:	No
8.2	Registered and insured items only. Whether admitted or not:	No
8.3	Merchandise return service	Yes
<b>9</b>	<b>International business reply service (IBRS)</b>	
9.1	International business reply service (IBRS) (Conv., art.18.3.1; Regs., art. 18-104)	Yes
9.2	Operated on a reciprocal basis (Regs., Conv. 18.3.1, Regs., 18-104.2.3)	Yes
9.3	Items weighting from 50g to 2000g on a reciprocal basis (Regs., art. 18-104.3.3)	No
9.4	If more than 50g but less than 2000g, please specify the upper weight limit	g
9.5	Items excluded from IBRS with certain contents other than the ones specified in Conv., art. 18 (Conv., art. 18; Regs., art. 18-104.3.4)	No
9.5.1	If yes, please specify:	
9.6	Open to bilaterally agreement to any further extensions of the service (Regs., art. 18-104.3.5)?	No
<b>10</b>	<b>International reply coupons (Conv., art. 18.3.2; Regs., art. 18-108 and 18-106.1). Whether sold or not (Regs., art. RL 146.1):</b>	Yes
<b>11</b>	<b>Radioactive materials (Conv., art. 19.3; Regs., arts. 19.3.3)</b>	
11.1	Whether admitted or not (dispatch and receipt):	No
11.2	Whether admitted or not (receipt only):	No

12	<b>Requests for withdrawal from the post, alteration or correction of address (Conv., art. 5; Regs., art. 19-210.5.4)</b>	
12.1	Whether admitted or not:	No
12.2	Office to which requests must be sent: (Regs., art. RL 152.3.4):	
	Office Name : n/a	
	Office Code :	
	Address :	
	Phone :	
	Fax :	
	E-mail 1 :	
	E-mail 2 :	
13	<b>Exempt patient specimens (human or animal) (Conv., art.19-003.2.3;Regs., arts. 19-004)</b>	
13.1	Whether admitted or not (dispatch and receipt):	No
13.2	Whether admitted or not (receipt only):	No
14	<b>Category B Infectious Substances (UN 3373) (Conv., art.19-003.2.1; Regs., arts. 19-001.1.2, 19-003.2.2, 19-003.2.6)</b>	
14.1	Whether admitted or not (dispatch and receipt):	No
14.2	Whether admitted or not (receipt only):	No
15	<b>Literature for the blind (Regs., art. 17-107.5)</b>	
15.1	Sound recordings sent by a blind person to any addressee. Whether admitted or not as literature for the blind:	Yes
15.2	Sound recordings sent to a blind person by any sender. Whether admitted or not as literature for the blind:	No
16	<b>Combination in one item of articles on which different charges are payable (Regs., art. 15-101.4).</b> Whether authorized or not:	No
<b>Other information</b>		
17	<b>Small packets exceeding 500 g (Conv., art. 15; Regs., art. 15-102.1).</b> Delivery charge on domestic items applicable to international items:	N/A SDR
18	<b>Registered items. Liability (Conv., art. 22.2)</b>	
18.1	Whether accepted or non in cases of <i>force majeure</i> (Regs., art. 22-001.2):	No
18.2	Equivalent of the 30 SDR indemnity per item (Regs., art. 22-001.2.1.1):	53.7 CAD
18.3	Equivalent of the indemnity for each M bag – maximum 150 SDR (Regs., art. 22-001.2.1.1):	N/A
19	<b>Insured items. Liability (Conv., art. 18.2)</b>	
19.1	Whether accepted or not in cases of <i>force majeure</i> (Regs., art. 22-001.2):	No
19.2	Whether admitted or not on board ships and aircraft used by the administrations (Regs., art. 25-004.4):	No
20	<b>Remuneration for returned undeliverable letter-post items</b>	

20.1	Collection of the remuneration provided for in paragraphs 2 and 3 of article 30-122 of the Convention Regulations	Yes
20.2	Indicate year from which the remuneration in 20.1 will apply (please note questions 20.1 and 20.2 shall be completed by no later than 31 October prior to the year from which those rates should apply)	2022
<b>21</b>	<b>Registered items in closed envelopes containing the articles mentioned in article (Conv., art.19.6).</b> Whether admitted or not:	No
<b>22</b>	<b>Methods of denoting prepayment (Regs., arts. 06-001)</b>	
22.1	Prepayment of postage indicated by means of impressions made by a printing press or other printing or stamping process. Whether admitted or not:	Yes
22.2	Indication used to denote prepayment:	Postage paid / Port Payé
22.3	Can prepayment be denoted by an indication that full postage has been prepaid, for example: "Taxe perçue" (Postage paid)? Whether admitted or not:	Yes
22.4	If so, indicate the indication(s) adopted:	Postage paid / Port Payé
<b>23</b>	<b>Suspected fraudulent use of postage stamps, etc. (Regs., art. 06-004)</b>	
23.1	Is the prescribed procedure permitted by internal legislation:	Yes
23.2	Office to which advices on suspected fraudulent use must be sent:  Office Name : General Manager, Corporate Security  Office Code :  Address : 2701 Riverside Drive Suite N1153 Ottawa ON K1A 0B1  Phone :  Fax : (+1) 613 734 4036  E-mail 1 :  E-mail 2:	
<b>24</b>	<b>Registered items (Regs., arts. 17-121 and 18-101)</b>	
24.1	Replacement of the prescribed CN 04 label by a framed label on which only the letter "R" has been printed:	No
24.2	Replacement by a stamp impression or strip:	No
24.3	CN 33 special lists. Whether always required or not:	Yes
24.4	Bulk entry. Whether accepted or not:	No
24.5	Bulk entry in all cases:	No
24.6	Bulk entry only within the framework of a bilateral agreement:	No
<b>25</b>	<b>Procedures for delivering registered and insured items (Regs., arts. 18-001, 18-101)</b>	
25.1	Handed over against the signature of the addressee or of a duly authorized agent	
25.1.1	Registered items:	Yes
25.1.2	« This section is no longer valid »	
25.1.3	Insured items:	No
25.2	Whether handed over against the signature of a <i>de facto</i> agent (member of the addressee's family, hotel porter, janitor, etc.)	
25.2.1	Registered items:	Yes

25.2.2	« This section is no longer valid »	
25.2.3	Insured items:	No
25.3	Number of attempted deliveries for registered and insured items	
25.3.1	Registered items	1
25.3.2	« This section is no longer valid »	
25.3.3	Insured items	N/A
25.4	Retention period for registered and insured items once a card has been left after several failed delivery attempts	
25.4.1	Registered items	15 business Day (s) - Month(s)
25.4.2	« This section is no longer valid »	
25.4.3	Insured items	N/A Day(s) - Month(s)
<b>26</b>	<b>« This section is no longer valid »</b>	
<b>27</b>	<b>Advice of delivery (CN 07 form) (Regs., art. 18-003)</b>	
27.1	Whether signed by the addressee (or his representative):	Yes
27.2	Whether signed by the official of the office of destination:	Yes
<b>28</b>	<b>Letter-post items retained or addressed poste restante (Regs., art. 19-104.5.3).</b> Period of retention:	15 business Day (s) - Month(s)
<b>29</b>	<b>Inquiries (Regs., art. 21-001 and art. 21-002.1.5).</b> Offices to which inquiries must be sent regarding (CN 08 form) (Regs., art. RL 154.2.5):	
29.1	Ordinary items:  Office Name : Canada Post Customer Claims Services Office Code : Canada Post Customer Claims Services Address : 2701 Riverside Drive Suite C0170 Ottawa ON K1A 0B1 CANADA 2701 Riverside Drive Suite C0083 Ottawa ON K1A 0B1 Phone : +1 855 817-7873 Phone : +1 855 817-7873 Fax : +1 866 935-0512 E-mail 1 : cancn08@canadapost.ca E-mail 2 : cancn08@canadapost.ca E-mail 2:	
29.2	Registered items or insured items:	
29.3	Cash-on-delivery (COD) items:  Office Name : n/a  Office Code :  Address :  Phone :  Fax :  E-mail 1 :  E-mail 2:	

29.4	Electronic CN 08 form (Regs., art. 21-002) Whether admitted or not:	Yes
<b>30</b>	<b>Items subject to customs control (Regs., art. 20-001)</b>	
30.1	Number of CN 23 customs declarations needed when the contents exceed 300 SDR in value:	1
30.2	Languages in which the CN 22 label and CN 23 customs declarations may be filled in:	English or French
30.3	M bags (Regs., art. 20-001.2.9)	
30.3.1	Whether the address label of special bags of printed papers requires a CN 22 label:	
30.3.1.1	in all cases (whether items have to be submitted to customs control or not):	Yes
30.3.1.2	only when items have to be submitted to customs control:	No
30.3.2	Any CN 23 customs declaration required, as well as any other accompanying papers, should be attached:	
30.3.2.1	to the outside of the bag:	Yes
30.3.2.2	to one of the items contained in the bag:	No
<b>31</b>	<b>Empty bags (Regs., art. 17-139)</b>	
31.1	Office of exchange appointed for reception of empty bags in long-distance services:	
	Office Name : Montreal / CAYMQA / YUL; Toronto / CAYTOA / YYZ; Vancouver / CAYVRA / YVR	
	Office Code :	
	Address :	
	Phone :	
	Fax :	
	E-mail 1 :	
	E-mail 2:	
31.2	Average value in SDR of bags used by offices of exchange (Regs., art. 17-139 and 17-144.9):	7 SDR
<b>32</b>	<b>A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.</b>	
	CN 43,	
	Office Name : Address to Relevant Exchange Office (see 33 below)	
	Address :	
	Phone :	
	Fax :	
	E-mail 1 :	
	E-mail 2:	
<b>32</b>	<b>A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.</b>	
	CN 54, CN 54bis, CN 56, CN 57, CN 58, CN 61, CN 62, CN 63, CN 64	

Office Name : International Accounting & Settlement  
 Address : Manager International Accounts  
 Canada Post  
 2701 Riverside Drive N0270b  
 Ottawa ON K1A 0B1  
 Phone :  
 Fax : (+1) 613 734 6243  
 E-mail 1 : DANA.MAROTTA@CANADAPOST.CA  
 E-mail 2 : YUN\_DONG.CHE@CANADAPOST.CA

**33 Office(s) of exchange responsible for handling letter post (Regs., art. 17-114.4)**

Office Name : Montreal Exchange Office (CAYMQA)  
 Office Code :  
 Address : 555 rue McArthur, Room 1525  
 MONTREAL, QC H4T 1T8  
 Phone :  
 Fax : (+1) 514 342 3869  
 E-mail 1 : MTLBV06@canadapost.ca  
 E-mail 2 :

**33 Office(s) of exchange responsible for handling letter post (Regs., art. 17-114.4)**

Office Name : Toronto A - Exchange Office (CAYTOA)  
 Office Code :  
 Address : 4567 Dixie Road  
 Mississauga ON L4W 1T0  
 Phone :  
 Fax : (+1) 905 206 6107  
 E-mail 1 : Torbv03@canadapost.ca  
 E-mail 2 :

**33 Office(s) of exchange responsible for handling letter post (Regs., art. 17-114.4)**

Office Name : Vancouver - PCC (Vancouver Pacific Processing Centre (CAYVRA))  
 Office Code : CAYVRA  
 Address : 5940 Ferguson Road  
 Richmond BC V7B 0B1  
 Phone :  
 Fax : (+1) 604 276 5521  
 E-mail 1 : vanbv05.vanbv05@canadapost.ca  
 E-mail 2 :

**33 Office(s) of exchange responsible for handling letter post (Regs., art. 17-114.4)**

Office Name :  
 Office Code :  
 Address :  
 Phone :  
 Fax :  
 E-mail 1 :  
 E-mail 2:

**Mails conveyed by sea****34 Surface letter-post mails**

34.1 Name of port(s) of arrival: Montreal, Toronto, Vancouver

34.2 Name and address of the exchange office of destination to which advance CN 37 delivery bills should be sent:

Office Name : Refer to 33 for addresses

Office Code :

Address :

Phone :

Fax :

E-mail 1 :

E-mail 2:

**35 Surface parcel mails (See Parcel Post Compendium)****Service to customers**

**36 On-line tracking provided** No

**National Holidays**

37.1 National holidays available on parcel post compendium

[https://parcel.upu.org/Published%20Documents/Parcel\\_Compndium\\_CA\\_CAA\\_EN.pdf](https://parcel.upu.org/Published%20Documents/Parcel_Compndium_CA_CAA_EN.pdf)

37.2 Parcel post compendium

<https://parcel.upu.org>

**Delivery standards**

**38 See the annexes.**

**Other information****39 Airmail**

39.1 Are dues payable for air conveyance of airmails in transit between two airports in your country fixed in the form of a single price? -

39.2 Subject to the agreement of the administrations receiving these mails at the airports of their countries, does your administration send surface mail by air with reduced priority (S.A.L.)? See also table D – Details concerning the S.A.L service published in CN 68: <http://www.upu.int/en/activites/transport/publications.html> No



- 39.3 If so, are reduced air surcharges collected for S.A.L. mail? -
- 39.4 As an administration of dispatch, have you opted for individual entry of each bag on the CN 38 or CN 41 delivery bill? Yes
- 39.5 Subject to prior agreement, do you authorize administrations to use your airmail bags for making up mails addressed to you? Yes
- 39.6 For bags of S.A.L. mail, is use made of CN 35 labels bearing in bold characters the words "S.A.L. surface par avion" (S.A.L. surface airlifted) instead of CN 36 labels? -

**Letter Post Compendium Online - Annexes**

**CA - Canada**

**Canada Post Corporation**

**CAA**

**Letter delivery standards - Air letter**

OE Name Montreal  
 IMPC Code CAYMQA  
 Tel (+)  
 Fax (+(1) 514)3423869  
 Hours of operation Mon, Tues, Weds, Thurs, Friday - 07:00 - 23:00, Sat 07:00 - 15:00, Sunday - closed

**From the airport of destination to the addressee**

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 17:00	Wed	Thu	Fri	Tue+1	Thu+1	---
Mon	17:01 - 23:59	Thu	Fri	Mon	Wed+1	Fri+1	---
Tue	00:00 - 17:00	Thu	Fri	Mon	Wed+1	Fri+1	---
Tue	17:01 - 23:59	Fri	Mon+1	Tue+1	Thu+1	Mon+1	---
Wed	00:00 - 17:00	Fri	Mon+1	Tue+1	Thu+1	Mon+1	---
Wed	17:01 - 23:59	Mon	Tue+1	Wed+1	Fri+1	Tue+1	---
Thu	00:00 - 17:00	Mon	Tue+1	Wed+1	Fri+1	Tue+1	---
Thu	17:01 - 23:59	Tue	Wed+1	Thu+1	Mon+2	Wed+2	---
Fri	00:00 - 17:00	Tue	Wed+1	Thu+1	Mon+2	Wed+2	---
Fri	17:01 - 23:59	Wed	Thu	Fri	Tue+1	Thu+1	---
Sat	00:00 - 23:59	Wed	Thu	Fri	Tue+1	Thu+1	---
Sun	00:00 - 23:59	Wed	Thu	Fri	Tue+1	Thu+1	---

Definition of zones

Zone 1:

Postcodes	Cities
H1A-H9Z, J0L, J0N, J3E-J3N, J3V-J5C, J5R, J5Y-J6A, J6J-J6K, J6R, J6V-J7R, J7V-J7W	

Zone 2:

Postcodes	Cities

G0A-G9X, J0A-J0K, J0P-J3B, J3P-J3T, J5J-J5M, J5T-J5X, J6E, J6N, J6S-J6T, J7T, J7X-K0A, K1A-K4R, K7C, K7S, L0A-L0J, L0N-L0P, L1A-L1Z, L3P-L3T, L3X-L4L, L4P, L4S-L7K, L9E, L9L, L9N-L9R, L9T-L9W, M1B-M9W	
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Zone 3:

Postcodes	Cities
A0A-A0N, A0R-E9H, H0M, K0B-K0M, K6A-K7A, K7G-K7R, K7V-K9V, L0K-L0M, L0R-L0S, L2A-L3M, L3V, L4M-L4N, L4R, L7L-L9C, L9G-L9K, L9M, L9S, L9Y - L9Z, N0A-S0N, S2V-T0M, T1A-V0S, V0V, V0X-V9Z, X1A, Y1A	

Zone 4:

Postcodes	Cities
J0M	

Zone 5:

Postcodes	Cities
A0P, S0P, T0P-T0V, V0T, V0W, X0A-X0G, Y0A-Y0B	

Zone 6:

Postcodes	Cities

Arrival at office of exchange:

**Customs clearance times:**

Canada's C.T.T. in Montreal is 21:00; items received after are subject to an extra 24 hours for delivery. The service includes Customs clearance to assess duties and taxes if cleared within commitment (24 hours). If item is held by Customs, assume time of return by Customs to be the arrival time/date.

Items subject to customs duty:

Items not subject to customs duty:

**Comments:**

**Letter Post Compendium Online - Annexes**

**CA - Canada**

**Canada Post Corporation**

**CAA**

**Letter delivery standards - Air letter**

OE Name Toronto A Exchange Office  
 IMPC Code CAYTOA  
 Tel (+)  
 Fax +(1) 905)2066107  
 Hours of operation Mon, Tues, Wed, Thurs, Friday, Sunday - 07:30 - 23:30, Saturday - Closed

**From the airport of destination to the addressee**

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 17:00	Wed	Thu	Fri	Tue+1	Thu+1	---
Mon	17:01 - 23:59	Thu	Fri	Mon	Wed+1	Fri+1	---
Tue	00:00 - 17:00	Thu	Fri	Mon	Wed+1	Fri+1	---
Tue	17:01 - 23:59	Fri	Mon+1	Tue+1	Thu+1	Mon+1	---
Wed	00:00 - 17:00	Fri	Mon+1	Tue+1	Thu+1	Mon+1	---
Wed	17:01 - 23:59	Mon	Tue+1	Wed+1	Fri+1	Tue+1	---
Thu	00:00 - 17:00	Mon	Tue+1	Wed+1	Fri+1	Tue+1	---
Thu	17:01 - 23:59	Tue	Wed+1	Thu+1	Mon+2	Wed+2	---
Fri	00:00 - 17:00	Tue	Wed+1	Thu+1	Mon+2	Wed+2	---
Fri	17:01 - 23:59	Wed	Thu	Fri	Tue+1	Thu+1	---
Sat	00:00 - 23:59	Wed	Thu	Fri	Tue+1	Thu+1	---
Sun	00:00 - 23:59	Wed	Thu	Fri	Tue+1	Thu+1	---

Definition of zones

Zone 1:

Postcodes	Cities
L0A-L0J, L0N-L0P, L1A-L1Z, L3P-L3T, L3X-L4L, L4P, L4S-L7K, L9E, L9L, L9N-L9R, L9T-L9W, M1B-M9W	

Zone 2:

Postcodes	Cities
H0M-H9X, J0L, J0N, J0X, J3E-J3N, J3V-J5C, J5R, J5Y-J6A, J6J-J6K, J6R, J6V-J7R, J7V-J7W, J8L-J9B, J9H-J9J, K0A-K9V, LK-L0M, L0R-L0S, L2A-L3M, L3V, L4M-L4N, L4R, L7L-L9C, L9G-L9K, L9M, L9S, L9Y-L9Z, N0A-P0K, P1A-P9N	

Zone 3:

Postcodes	Cities
A0A-A0N, A0R-G9X, J0A-J0K, J0P-J0W, J0Y-J3B, J3P-J3T, J5J-J5M, J5T-J5X, J6E, J6N, J6S-J6T, J7T, J7X-J8H, J9E, J9L-J9Z, R0A-S0N, S2V-T0M, T1A-V0S, V0V, V0X-V9Z, X1A, Y1A.	

Zone 4:

Postcodes	Cities
N/A	

Zone 5:

Postcodes	Cities
A0P, J0M, T0P-T0V, V0T, V0W, X0A-X0G, Y0A-Y0B	

Zone 6:

Postcodes	Cities

Arrival at office of exchange:

**Customs clearance times:**

Canada's C.T.T. in Toronto is 21:00; items received after are subject to an extra 24 hours for delivery. The service includes Customs clearance to assess duties and taxes if cleared within commitment (24 hours). If item is held by Customs, assume time of return by Customs to be the arrival time/date.

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Items not subject to customs duty:

**Comments:**

**Letter Post Compendium Online - Annexes**

**CA - Canada**

**Canada Post Corporation**

**CAA**

**Letter delivery standards - Air letter**

OE Name Vancouver - Pacific Processing Centre  
 IMPC Code CAYVRA  
 Tel (+)  
 Fax (+1) 604)2765521  
 Hours of operation Mon, Tues, Wed, Thurs, Friday, Sunday - 08:00 - 24:00, Saturday - Closed

**From the airport of destination to the addressee**

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 17:00	Wed	Thu	Fri	Tue+1	Thu+1	---
Mon	17:01 - 23:59	Thu	Fri	Mon	Wed+1	Fri+1	---
Tue	00:00 - 17:00	Thu	Fri	Mon	Wed+1	Fri+1	---
Tue	17:01 - 23:59	Fri	Mon+1	Tue+1	Thu+1	Mon+1	---
Wed	00:00 - 17:00	Fri	Mon+1	Tue+1	Thu+1	Mon+1	---
Wed	17:01 - 23:59	Mon	Tue+1	Wed+1	Fri+1	Tue+1	---
Thu	00:00 - 17:00	Mon	Tue+1	Wed+1	Fri+1	Tue+1	---
Thu	17:01 - 23:59	Tue	Wed+1	Thu+1	Mon+2	Wed+2	---
Fri	00:00 - 17:00	Tue	Wed+1	Thu+1	Mon+2	Wed+2	---
Fri	17:01 - 23:59	Wed	Thu	Fri	Tue+1	Thu+1	---
Sat	00:00 - 23:59	Wed	Thu	Fri	Tue+1	Thu+1	---
Sun	00:00 - 23:59	Wed	Thu	Fri	Tue+1	Thu+1	---

Definition of zones

Zone 1:

Postcodes	Cities
V1M, V2P-V4S, V4W-V7Y	

Zone 2:

Postcodes	Cities
S9V, T0A-T0M, T1A-T1W, T4A-T9X	

Zone 3:

Postcodes	Cities
A0A-A0N, A0R-J0L, J0N-S0N, S2V-S9H, S9X, T0P, V0A-V0S, V0V, V0X-V9Z, X1A, Y1A	

Zone 4:

Postcodes	Cities
N/A	

Zone 5:

Postcodes	Cities
AOP, J0M, S0P, S0P, T0V, V0T, V0W, X0A-X0G, Y0A-Y0B	

Zone 6:

Postcodes	Cities

Arrival at office of exchange:

**Customs clearance times:**

Canada's C.T.T. in Vancouver is 21:00; items received after are subject to an extra 24 hours for delivery. The service includes Customs clearance to assess duties and taxes if cleared within commitment (24 hours). If item is held by Customs, assume time of return by Customs to be the arrival time/date.

Items subject to customs duty:

Items not subject to customs duty:

**Comments:**

**Letter Post Compendium Online - Annexes**

**CA - Canada**

**Canada Post Corporation**

**CAA**

**Letter delivery standards - Air letter**

OE Name Calgary Exchange Office - (for US bilateral agreements only)  
 IMPC Code CAYYCA  
 Tel (+)  
 Fax (+)  
 Hours of operation Mon - Friday - shift #3: 16:00 -24:00 and shift #1 and Tues - Saturday shift #2 06:00 14:00, Closed on Sunday

**From the airport of destination to the addressee**

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 17:00	Wed	Thu	Fri	Tue+1	Thu+1	---
Mon	17:01 - 23:59	Thu	Fri	Mon	Wed+1	Fri+1	---
Tue	00:00 - 17:00	Thu	Fri	Mon	Wed+1	Fri+1	---
Tue	17:01 - 23:59	Fri	Mon+1	Tue+1	Thu+1	Mon+1	---
Wed	00:00 - 17:00	Fri	Mon+1	Tue+1	Thu+1	Mon+1	---
Wed	17:01 - 23:59	Mon	Tue+1	Wed+1	Fri+1	Tue+1	---
Thu	00:00 - 17:00	Mon	Tue+1	Wed+1	Fri+1	Tue+1	---
Thu	17:01 - 23:59	Tue	Wed+1	Thu+1	Mon+2	Wed+2	---
Fri	00:00 - 17:00	Tue	Wed+1	Thu+1	Mon+2	Wed+2	---
Fri	17:01 - 23:59	Wed	Thu	Fri	Tue+1	Thu+1	---
Sat	00:00 - 23:59	Wed	Thu	Fri	Tue+1	Thu+1	---
Sun	00:00 - 23:59	Wed	Thu	Fri	Tue+1	Thu+1	---

Definition of zones

Zone 1:

Postcodes	Cities
T1X-T3Z	

Zone 2:

Postcodes	Cities
S9V, T0A-T0M, T1A-T1W, T4A-T9X	

Zone 3:

Postcodes	Cities
A0A-A0N, A0R-J0L, J0N-S0N, S2V-S9H, S9X, T0P, V0A-V0S, V0V, V0X-V9Z, X1A, Y1A	

Zone 4:

Postcodes	Cities
N/A	

Zone 5:

Postcodes	Cities
AOP, JOM, SOP, TOV, VOT, VOW, X0A-X0G, Y0A-Y0B	

Zone 6:

Postcodes	Cities

Arrival at office of exchange:

**Customs clearance times:**

Canada's C.T.T. in Calgary is 21:00; items received after are subject to an extra 24 hours for delivery. The service includes Customs clearance to assess duties and taxes if cleared within commitment (24 hours). If item is held by Customs, assume time of return by Customs to be the arrival time/date.

Items subject to customs duty:

Items not subject to customs duty:

**Comments:**