

Currency : BAM

**Basic services****Mail classification system (Conv., art. 17.4; Regs., art. 17-101)**

|     |  |     |
|-----|--|-----|
| 1   | Based on speed of treatment of items (Regs., art. 17-101.2):   | No  |
| 1.1 | Priority and non-priority items may weigh up to 5 kilogrammes. Whether admitted or not:  | No  |
| 2   | Based on contents of items:  | Yes |
| 2.1 | Letters and small packets weighing up to 5 kilogrammes (Regs., art. 17-103.2.1). Whether admitted or not (dispatch and receipt):     | No  |
| 2.2 | Printed papers weighing up to 5 kilogrammes (Regs., art. 17-103.2.2). Whether admitted or not for dispatch (obligatory for receipt): | Yes |
| 3   | Classification of post items to the letters according to their size (Conv., art. 17, art. 17-102.2)                                  | No  |

**Optional supplementary services****4 Insured items (Conv., art. 18.2.1; Regs., 18-001.1)**

|       |  |   |
|-------|--|---|
| 4.1   | Whether admitted or not (dispatch and receipt):  | Yes   |
| 4.2   | Whether admitted or not (receipt only):  | No  |
| 4.3   | Declaration of value. Maximum sum  |   |
| 4.3.1 | surface routes:  | 0 SDR   |
| 4.3.2 | air routes:  | 4000 SDR  |
| 4.3.3 | Labels. CN 06 label or two labels (CN 04 and pink "Valeur déclarée" (insured) label) used:       | CN 06 label   |
| 4.4   | Offices participating in the service:  | All offices   |
| 4.5   | Services used:   |   |
| 4.5.1 | air services (IATA airline code):  | OS, OU, LH, JU, TK  |
| 4.5.2 | sea services (names of shipping companies):  |   |
| 4.6   | Office of exchange to which a duplicate CN 24 formal report must be sent (Regs., art.17-138.11): |   |
|       | Office Name :  | Office of Exchange 71003 Sarajevo                         |
|       | Office Code :  | BASJJA  |
|       | Address :  | Put života bb<br>71000 Sarajevo<br>Bosnia and Herzegovina |
|       | Phone :  | + 387 33 723 439  |
|       | Fax :  | + 387 33 723 440  |
|       | E-mail 1 :   |   |
|       | E-mail 2:  |   |

**5 Cash-on-delivery (COD) items (Conv., art. 18.2.2 Regs. arts. 18-002.1, 18-002.2)**

|       |   |     |
|-------|---|-----|
| 5.1   | Whether admitted or not (dispatch and receipt):                                       | No  |
| 5.2   | Whether admitted or not (receipt only):   | No  |
| 5.3   | Amount of the rate applied in addition to the postage charges applicable to COD items |     |
| 5.3.1 | ordinary items:   | SDR |

|           |   |   |
|-----------|---|---|
| 5.3.2     | registered items:   | SDR   |
| 5.3.3     | insured items:  | SDR   |
| 5.4       | Charges on COD items  |   |
| 5.4.1     | Levied on the sender of the item:   | No  |
| 5.4.2     | Levied on the addressee of the item:  | No  |
| 5.4.3     | Do you apply a special charge for delivering cash-on-delivery items in the destination country  | No  |
| 5.4.4     | If you answer yes, how much is this charge  | SDR   |
| 5.4.5     | Do you require cash-on-delivery items to be sealed  | No  |
| <b>6</b>  | <b>Express items (Conv., art. 18.2.3, 18-102)</b>   |   |
| 6.1       | Whether admitted or not (dispatch and receipt):   | Yes   |
| 6.2       | Limited to priority items:  | No  |
| 6.3       | Item itself or an advice of arrival delivered by express in the case of an insured item:  | Item delivered  |
| 6.4       | Other information   |   |
| <b>7</b>  | <b>Delivery to the addressee in person (Conv., art. 18.2.4, 18-103)</b>   |   |
| 7.1       | Admitted for registered and insured items (If admitted according to question 4):  | Yes   |
| 7.2       | Admitted <u>only</u> if registered and insured items are received with an advice of delivery :  | Yes   |
| 7.3       | Indication to appear on items sent to your administration :   | "Delivery to the addressee in person" - "Osobno primatelju" |
| <b>8</b>  | <b>Items for delivery free of charges and fees (Conv., art. 18.2.5; Regs., art. 18-004)</b>   |   |
| 8.1       | Ordinary, registered and insured items. Whether admitted or not:  | No  |
| 8.2       | Registered and insured items only. Whether admitted or not:   | No  |
| 8.3       | Merchandise return service  | No  |
| <b>9</b>  | <b>International business reply service (IBRS)</b>  |   |
| 9.1       | International business reply service (IBRS) (Conv., art.18.3.1; Regs., art. 18-104)   | No  |
| 9.2       | Operated on a reciprocal basis (Regs., Conv. 18.3.1, Regs., 18-104.2.3)   | No  |
| 9.3       | Items weighting from 50g to 2000g on a reciprocal basis (Regs., art. 18-104.3.3)  | No  |
| 9.4       | If more than 50g but less than 2000g, please specify the upper weight limit   | - g   |
| 9.5       | Items excluded from IBRS with certain contents other than the ones specified in Conv., art. 18 (Conv., art. 18; Regs., art. 18-104.3.4) | No  |
| 9.5.1     | If yes, please specify:   |   |
| 9.6       | Open to bilaterally agreement to any further extensions of the service (Regs., art. 18-104.3.5)?  | No  |
| <b>10</b> | <b>International reply coupons (Conv., art. 18.3.2; Regs., art. 18-108 and 18-106.1). Whether sold or not (Regs., art. RL 146.1):</b>   | Yes   |
| <b>11</b> | <b>Radioactive materials (Conv., art. 19.3; Regs., arts. 19.3.3)</b>  |   |
| 11.1      | Whether admitted or not (dispatch and receipt):   | No  |
| 11.2      | Whether admitted or not (receipt only):   | No  |

|                          |   |         |
|--------------------------|---|---------|
| <b>12</b>                | <b>Requests for withdrawal from the post, alteration or correction of address (Conv., art. 5; Regs., art. 19-210.5.4)</b>                         |         |
| 12.1                     | Whether admitted or not:  | Yes     |
| 12.2                     | Office to which requests must be sent: (Regs., art. RL 152.3.4):  |         |
|                          | Office Name : Office of Exchange 71003 Sarajevo   |         |
|                          | Office Code : BASJJA  |         |
|                          | Address : Put Života bb 71000 SARAJEVO BOSNIA and HERZEGOVINA   |         |
|                          | Phone : +387 33 723 439   |         |
|                          | Fax : +387 33 723 440   |         |
|                          | E-mail 1 :  |         |
|                          | E-mail 2 :  |         |
| <b>13</b>                | <b>Exempt patient specimens (human or animal) (Conv., art.19-003.2.3;Regs., arts. 19-004)</b>   |         |
| 13.1                     | Whether admitted or not (dispatch and receipt):   | No      |
| 13.2                     | Whether admitted or not (receipt only):   | No      |
| <b>14</b>                | <b>Category B Infectious Substances (UN 3373) (Conv., art.19-003.2.1; Regs., arts. 19-001.1.2, 19-003.2.2, 19-003.2.6)</b>                        |         |
| 14.1                     | Whether admitted or not (dispatch and receipt):   | No      |
| 14.2                     | Whether admitted or not (receipt only):   | No      |
| <b>15</b>                | <b>Literature for the blind (Regs., art. 17-107.5)</b>  |         |
| 15.1                     | Sound recordings sent by a blind person to any addressee. Whether admitted or not as literature for the blind:                                    | Yes     |
| 15.2                     | Sound recordings sent to a blind person by any sender. Whether admitted or not as literature for the blind:                                       | Yes     |
| <b>16</b>                | <b>Combination in one item of articles on which different charges are payable (Regs., art. 15-101.4).</b>   | No      |
|                          | Whether authorized or not:  |         |
| <b>Other information</b> |   |         |
| <b>17</b>                | <b>Small packets exceeding 500 g (Conv., art. 15; Regs., art. 15-102.1).</b> Delivery charge on domestic items applicable to international items: | - SDR   |
| <b>18</b>                | <b>Registered items. Liability (Conv., art. 22.2)</b>   |         |
| 18.1                     | Whether accepted or non in cases of <i>force majeure</i> (Regs., art. 22-001.2):  | No      |
| 18.2                     | Equivalent of the 30 SDR indemnity per item (Regs., art. 22-001.2.1.1):   | 70 BAM  |
| 18.3                     | Equivalent of the indemnity for each M bag – maximum 150 SDR (Regs., art. 22-001.2.1.1):  | 350 BAM |
| <b>19</b>                | <b>Insured items. Liability (Conv., art. 18.2)</b>  |         |
| 19.1                     | Whether accepted or not in cases of <i>force majeure</i> (Regs., art. 22-001.2):  | No      |
| 19.2                     | Whether admitted or not on board ships and aircraft used by the administrations (Regs., art. 25-004.4):   | No      |

|           |   |                                 |
|-----------|---|---------------------------------|
| <b>20</b> | <b>Remuneration for returned undeliverable letter-post items</b>  |                                 |
| 20.1      | Collection of the remuneration provided for in paragraphs 2 and 3 of article 30-122 of the Convention Regulations   | Yes                             |
| 20.2      | Indicate year from which the remuneration in 20.1 will apply (please note questions 20.1 and 20.2 shall be completed by no later than 31 October prior to the year from which those rates should apply) | 2023                            |
| <b>21</b> | <b>Registered items in closed envelopes containing the articles mentioned in article (Conv., art.19.6).</b><br>Whether admitted or not:   | No                              |
| <b>22</b> | <b>Methods of denoting prepayment (Regs., arts. 06-001)</b>   |                                 |
| 22.1      | Prepayment of postage indicated by means of impressions made by a printing press or other printing or stamping process. Whether admitted or not:  | Yes                             |
| 22.2      | Indication used to denote prepayment:   | "Taxe perçue" or "Postage paid" |
| 22.3      | Can prepayment be denoted by an indication that full postage has been prepaid, for example: "Taxe perçue" (Postage paid)? Whether admitted or not:  | Yes                             |
| 22.4      | If so, indicate the indication(s) adopted:  | "Taxe perçue" or "Postage paid" |
| <b>23</b> | <b>Suspected fraudulent use of postage stamps, etc. (Regs., art. 06-004)</b>  |                                 |
| 23.1      | Is the prescribed procedure permitted by internal legislation:  | Yes                             |
| 23.2      | Office to which advices on suspected fraudulent use must be sent:   |                                 |
|           | Office Name : BH POST Postal Operations Department  |                                 |
|           | Office Code : BASJJA  |                                 |
|           | Address : Obala Kulina bana 8<br>71000 Sarajevo<br>Bosnia and Herzegovina   |                                 |
|           | Phone : + 387 33 252 708  |                                 |
|           | Fax : + 387 33 252 702  |                                 |
|           | E-mail 1 : philately@posta.ba   |                                 |
|           | E-mail 2:   |                                 |
| <b>24</b> | <b>Registered items (Regs., arts. 17-121 and 18-101)</b>  |                                 |
| 24.1      | Replacement of the prescribed CN 04 label by a framed label on which only the letter "R" has been printed:  | No                              |
| 24.2      | Replacement by a stamp impression or strip:   | Yes                             |
| 24.3      | CN 33 special lists. Whether always required or not:  | Yes                             |
| 24.4      | Bulk entry. Whether accepted or not:  | No                              |
| 24.5      | Bulk entry in all cases:  | No                              |
| 24.6      | Bulk entry only within the framework of a bilateral agreement:  | No                              |
| <b>25</b> | <b>Procedures for delivering registered and insured items (Regs., arts. 18-001, 18-101)</b>   |                                 |
| 25.1      | Handed over against the signature of the addressee or of a duly authorized agent  |                                 |
| 25.1.1    | Registered items:   | Yes                             |
| 25.1.2    | « This section is no longer valid »   |                                 |
| 25.1.3    | Insured items:  | Yes                             |

|           |  |                                |
|-----------|--|--------------------------------|
| 25.2      | Whether handed over against the signature of a <i>de facto</i> agent (member of the addressee's family, hotel porter, janitor, etc.)   |                                |
| 25.2.1    | Registered items:  | Yes                            |
| 25.2.2    | « This section is no longer valid »  |                                |
| 25.2.3    | Insured items:   | Yes                            |
| 25.3      | Number of attempted deliveries for registered and insured items  |                                |
| 25.3.1    | Registered items   | 1                              |
| 25.3.2    | « This section is no longer valid »  |                                |
| 25.3.3    | Insured items  | 1                              |
| 25.4      | Retention period for registered and insured items once a card has been left after several failed delivery attempts   |                                |
| 25.4.1    | Registered items   | 5 working Day(s)<br>- Month(s) |
| 25.4.2    | « This section is no longer valid »  |                                |
| 25.4.3    | Insured items  | 5 working Day(s)<br>- Month(s) |
| <b>26</b> | <b>« This section is no longer valid »</b>   |                                |
| <b>27</b> | <b>Advice of delivery (CN 07 form) (Regs., art. 18-003)</b>  |                                |
| 27.1      | Whether signed by the addressee (or his representative):   | Yes                            |
| 27.2      | Whether signed by the official of the office of destination:   | No                             |
| <b>28</b> | <b>Letter-post items retained or addressed poste restante (Regs., art. 19-104.5.3).</b> Period of retention:   | 30 Day(s) - Month(s)           |
| <b>29</b> | <b>Inquiries (Regs., art. 21-001 and art. 21-002.1.5).</b><br>Offices to which inquiries must be sent regarding (CN 08 form) (Regs., art. RL 154.2.5):   |                                |
| 29.1      | Ordinary items:<br><br>Office Name : Office of Exchange 71003 Sarajevo<br>Office Code : BASJJA<br>Address : Put života bb<br>71000 Sarajevo<br>Bosnia and Herzegovina<br>Phone : + 387 33 723 439<br>Fax : + 387 33 723 440<br>E-mail 1 : Almedin.Torlakovic@posta.ba<br>E-mail 2 : Aljos.Basic@posta.ba |                                |
| 29.2      | Registered items or insured items:   | See 29.1                       |
| 29.3      | Cash-on-delivery (COD) items:  |                                |

Office Name :

Office Code :

Address :

Phone :

Fax :

E-mail 1 :

E-mail 2:

29.4 Electronic CN 08 form (Regs., art. 21-002) Whether admitted or not: Yes

**30 Items subject to customs control (Regs., art. 20-001)**

30.1 Number of CN 23 customs declarations needed when the contents exceed 300 SDR in value: 3

30.2 Languages in which the CN 22 label and CN 23 customs declarations may be filled in: Bosnian, English

30.3 M bags (Regs., art. 20-001.2.9)

30.3.1 Whether the address label of special bags of printed papers requires a CN 22 label:

30.3.1.1 in all cases (whether items have to be submitted to customs control or not): Yes

30.3.1.2 only when items have to be submitted to customs control: No

30.3.2 Any CN 23 customs declaration required, as well as any other accompanying papers, should be attached:

30.3.2.1 to the outside of the bag: Yes

30.3.2.2 to one of the items contained in the bag: No

**31 Empty bags (Regs., art. 17-139)**

31.1 Office of exchange appointed for reception of empty bags in long-distance services:

Office Name : Office of Exchange 71003 Sarajevo

Office Code : BASJJA

Address : Put života bb  
71000 Sarajevo  
Bosnia and Herzegovina

Phone : + 387 33 723 440

Fax : + 387 33 723 444

E-mail 1 :

E-mail 2:

31.2 Average value in SDR of bags used by offices of exchange (Regs., art. 17-139 and 17-144.9): 20

**32 A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.**

CN 43,

Office Name : Office of Exchange 71003 Sarajevo  
 Address : Put života bb  
 71000 Sarajevo  
 Bosnia and Herzegovina  
 Phone : + 387 33 723 440  
 Fax : + 387 33 723 444  
 E-mail 1 : verificationnotes@posta.ba  
 E-mail 2:

**32 A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.**

CN 54, CN 54bis, CN 56, CN 57, CN 58, CN 61, CN 62, CN 63, CN 64

Office Name : BH POST Postal Operations Department  
 Address : Obala Kulina bana 8  
 71000 Sarajevo  
 Bosnia and Herzegovina  
 Phone : + 387 33 252 606  
 Fax : + 387 33 252 711  
 E-mail 1 : letterpostaccounting@posta.ba  
 E-mail 2:

**33 Office(s) of exchange responsible for handling letter post (Regs., art. 17-114.4)**

Office Name : Office of Exchange 71003 Sarajevo  
 Office Code : BASJJA  
 Address : Put života bb  
 71000 Sarajevo  
 Bosnia and Herzegovina  
 Phone : + 387 33 723 440  
 Fax : + 387 33 723 444  
 E-mail 1 :  
 E-mail 2:

**Mails conveyed by sea**

**34 Surface letter-post mails**

34.1 Name of port(s) of arrival:

34.2 Name and address of the exchange office of destination to which advance CN 37 delivery bills should be sent:

Office Name :  
 Office Code :  
 Address :  
 Phone :  
 Fax :  
 E-mail 1 :  
 E-mail 2:

**35 Surface parcel mails (See Parcel Post Compendium)**

**Service to customers**

|           |   |     |
|-----------|---|-----|
| <b>36</b> | <b>On-line tracking provided</b>  | Yes |
| 36.1      | Web site address to access information<br><a href="http://www.posta.ba">http://www.posta.ba</a> |     |
| 36.2      | Languages in which track and trace information is available<br>English Bosnian                  |     |
| 36.3      | Contact point :   |     |
| 36.3.1    | For partner designated operators<br>Phone :<br>Fax :<br>E-mail : -                              |     |
| 36.3.2    | For customers<br>Phone : + 387 33 483 669<br>Fax : -<br>E-mail : -BHPOSTExpress@posta.ba        |     |

**National Holidays**

|      |  |
|------|--|
| 37.1 | National holidays available on parcel post compendium<br><a href="https://parcel.upu.org/Published%20Documents/Parcel_Compndium_BA_BAA_EN.pdf">https://parcel.upu.org/Published%20Documents/Parcel_Compndium_BA_BAA_EN.pdf</a> |
| 37.2 | Parcel post compendium<br><a href="https://parcel.upu.org">https://parcel.upu.org</a>  |

**Delivery standards**

**38 See the annexes.**

**Other information**

|           |   |     |
|-----------|---|-----|
| <b>39</b> | <b>Airmail</b>  |     |
| 39.1      | Are dues payable for air conveyance of airmails in transit between two airports in your country fixed in the form of a single price?  | No  |
| 39.2      | Subject to the agreement of the administrations receiving these mails at the airports of their countries, does your administration send surface mail by air with reduced priority (S.A.L.)? See also table D – Details concerning the S.A.L. service published in CN 68:<br><a href="http://www.upu.int/en/activites/transport/publications.html">http://www.upu.int/en/activites/transport/publications.html</a> | Yes |
| 39.3      | If so, are reduced air surcharges collected for S.A.L. mail?  | Yes |
| 39.4      | As an administration of dispatch, have you opted for individual entry of each bag on the CN 38 or CN 41 delivery bill?  | Yes |
| 39.5      | Subject to prior agreement, do you authorize administrations to use your airmail bags for making up mails addressed to you?   | No  |
| 39.6      | For bags of S.A.L. mail, is use made of CN 35 labels bearing in bold characters the words "S.A.L. surface par avion" (S.A.L. surface airlifted) instead of CN 36 labels?  | No  |

**Letter Post Compendium Online - Annexes**

**BA - Bosnia and Herzegovina**

**JP BH Pošta Sarajevo**

**BAA**



**Letter delivery standards - Air letter**

OE Name Office Exchange 71003 Sarajevo  
 IMPC Code BASJJA  
 Tel (+387)33 723 440  
 Fax (+387)33 723 444  
 Hours of operation Mon - Sat: 07:00-21:00; , Sun: non-working.

**From the airport of destination to the addressee**

| <i>Arrival at the airport</i> |               | <i>Days of delivery by zone</i> |               |               |
|-------------------------------|---------------|---------------------------------|---------------|---------------|
| <b>Day</b>                    | <b>Time</b>   | <b>Zone 1</b>                   | <b>Zone 2</b> | <b>Zone 3</b> |
| Monday                        | 00:00 - 15:00 | Tuesday                         | Wednesday     | Thursday      |
| Monday                        | 15:01 - 23:59 | Wednesday                       | Thursday      | Friday        |
| Tuesday                       | 00:00 - 15:00 | Wednesday                       | Thursday      | Friday        |
| Tuesday                       | 15:01 - 23:59 | Thursday                        | Friday        | Saturday      |
| Wednesday                     | 00:00 - 15:00 | Thursday                        | Friday        | Saturday      |
| Wednesday                     | 15:01 - 23:59 | Friday                          | Saturday      | Monday        |
| Thursday                      | 00:00 - 15:00 | Friday                          | Saturday      | Monday        |
| Thursday                      | 15:01 - 23:59 | Saturday                        | Monday        | Tuesday       |
| Friday                        | 00:00 - 15:00 | Saturday                        | Monday        | Tuesday       |
| Friday                        | 15:01 - 23:59 | Monday                          | Tuesday       | Wednesday     |
| Saturday                      | 00:00 - 15:00 | Monday                          | Tuesday       | Wednesday     |
| Saturday                      | 15:01 - 23:53 | Tuesday                         | Wednesday     | Thursday      |
| Sunday                        | 00:00 - 23:59 | Tuesday                         | Wednesday     | Thursday      |

Definition of zones

Zone 1:

| Postcodes  | Cities |
|--|--------|
| 71000, 71004, 71122, 71165, 71200, 71210, 72101, 72102, 72112, 72200, 72270, 75000, 75101, 75108, 75200, 77000, 77101, 77200, 88200, 88108, 88104. |        |

Zone 2:

| Postcodes   | Cities |
|---|--------|
| 70220, 72230, 70240, 71240, 71270, 71300, 71320, 71330, 71340, 71370, 71380, 72220, 72240, 72251, 72290, 73000, 73101, 73200, 73250, 73290, 74203, 74250, 74260, 75246, 75260, 75270, 75280, 75290, 75300, 75320, 75350, 76120, 76250, 77220, 77230, 77240, 77245, 77250, 77260, 77280, 79260, 79280, 88400, 88420. |        |

Zone 3:

| Postcodes | Cities |
|-----------|--------|
|           |        |

|  |  |
|--|--|
| 70202, 70223, 70224, 70225, 70233, 70234, 70237, 70243, 71215, 71217, 71223, 71243, 71244, 71253, 71305, 71321, 71333, 71347, 71373, 71383, 71385, 71387, 72207, 72209, 72212, 72213, 72215, 72224, 72225, 72226, 72227, 72233, 72236, 72243, 72244, 72245, 72246, 72248, 72252, 72264, 72265, 72277, 72278, 72281, 72282, 72283, 72284, 72286, 72293, 73205, 73206, 73208, 74206, 74207, 74253, 74264, 74266, 75203, 75207, 75208, 75211, 75212, 75213, 75214, 75216, 75245, 75265, 75268, 75272, 75273, 75274, 75275, 75276, 75283, 75303, 75305, 75306, 75308, 75323, 75324, 75326, 75327, 75328, 75329, 75353, 75355, 75356, 75357, 75358, 75411, 75414, 76206, 76207, 76208, 76209, 76254, 76257, 76259, 77203, 77204, 77205, 77206, 77207, 77208, 77209, 77215, 77222, 77223, 77224, 77225, 77226, 77227, 77228, 77231, 77232, 77233, 77234, 77235, 77236, 77241, 77243, 77244, 77249, 77253, 79262, 79264, 79266, 79267, 79268, 79284, 79285, 88113, 88201, 88206, 88208, 88215, 88403, 88404, 88406, 88407, 88409, 88422, 88423. |  |
|--|--|

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty:

48-72 hours

Items not subject to customs duty:

**Comments:**

## Letter Post Compendium Online - Annexes

BA - Bosnia and Herzegovina

JP BH Pošta Sarajevo

BAA

## Letter delivery standards - Surface letter

OE Name Office Exchange 71003 Sarajevo  
 IMPC Code BASJJA  
 Tel (+387)33 727440  
 Fax (+387)33 723444  
 Hours of operation Mon - Sat: 07:00-21:00; , Sun: non-working.

## From the airport/port/office of exchange of destination to the addressee

| Arrival at the airport |               | Days of delivery by zone |           |           |
|------------------------|---------------|--------------------------|-----------|-----------|
| Day                    | Time          | Zone 1                   | Zone 2    | Zone 3    |
| Monday                 | 00:00 - 15:00 | Tuesday                  | Wednesday | Thursday  |
| Monday                 | 15:01 - 23:59 | Wednesday                | Thursday  | Friday    |
| Tuesday                | 00:00 - 15:00 | Wednesday                | Thursday  | Friday    |
| Tuesday                | 15:01 - 23:59 | Thursday                 | Friday    | Saturday  |
| Wednesday              | 00:00 - 15:00 | Thursday                 | Friday    | Saturday  |
| Wednesday              | 15:01 - 23:59 | Friday                   | Saturday  | Monday    |
| Thursday               | 00:00 - 15:00 | Friday                   | Saturday  | Monday    |
| Thursday               | 15:01 - 23:59 | Saturday                 | Monday    | Tuesday   |
| Friday                 | 00:00 - 15:00 | Saturday                 | Monday    | Tuesday   |
| Friday                 | 15:01 - 23:59 | Monday                   | Tuesday   | Wednesday |
| Saturday               | 00:00 - 15:00 | Monday                   | Tuesday   | Wednesday |
| Saturday               | 15:01 - 23:59 | Tuesday                  | Wednesday | Thursday  |
| Sunday                 | 00:00 - 23:59 | Tuesday                  | Wednesday | Thursday  |

## Definition of zones

## Zone 1:

| Postcodes  | Cities |
|--|--------|
| 71000, 71004, 71122, 71165, 71200, 71210, 72101, 72102, 72112, 72200, 72270, 75000, 75101, 75108, 75200, 77000, 77101, 77200, 88200, 88108, 88104. |        |

## Zone 2:

| Postcodes   | Cities |
|---|--------|
| 70220, 72230, 70240, 71240, 71270, 71300, 71320, 71330, 71340, 71370, 71380, 72220, 72240, 72251, 72290, 73000, 73101, 73200, 73250, 73290, 74203, 74250, 74260, 75246, 75260, 75270, 75280, 75290, 75300, 75320, 75350, 76120, 76250, 77220, 77230, 77240, 77245, 77250, 77260, 77280, 79260, 79280, 88400, 88420. |        |

## Zone 3:

| Postcodes   | Cities |
|---|--------|
| 70202, 70223, 70224, 70225, 70233, 70234, 70237, 70243,<br>71215, 71217, 71223, 71243, 71244, 71253, 71305, 71321,<br>71333, 71347, 71373, 71383, 71385, 71387, 72207, 72209,<br>72212, 72213, 72215, 72224, 72225, 72226, 72227, 72233,<br>72236, 72243, 72244, 72245, 72246, 72248, 72252, 72264,<br>72265, 72277, 72278, 72281, 72282, 72283, 72284, 72286,<br>72293, 73205, 73206, 73208, 74206, 74207, 74253, 74264,<br>74266, 75203, 75207, 75208, 75211, 75212, 75213, 75214,<br>75216, 75245, 75265, 75268, 75272, 75273, 75274, 75275,<br>75276, 75283, 75303, 75305, 75306, 75308, 75323, 75324,<br>75326, 75327, 75328, 75329, 75353, 75355, 75356, 75357,<br>75358, 75411, 75414, 76206, 76207, 76208, 76209, 76254,<br>76257, 76259, 77203, 77204, 77205, 77206, 77207, 77208,<br>77209, 77215, 77222, 77223, 77224, 77225, 77226, 77227,<br>77228, 77231, 77232, 77233, 77234, 77235, 77236, 77241,<br>77243, 77244, 77249, 77253, 79262, 79264, 79266, 79267,<br>79268, 79284, 79285, 88113, 88201, 88206, 88208, 88215,<br>88403, 88404, 88406, 88407, 88409, 88422, 88423. |        |

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty:

48-72 hours

Items not subject to customs duty:

**Comments:**