

Currency : UAE Dirham

Basic services**Mail classification system (Conv., art. 17.4; Regs., art. 17-101)**

1	Based on speed of treatment of items (Regs., art. 17-101.2):	Yes
1.1	Priority and non-priority items may weigh up to 5 kilogrammes. Whether admitted or not:	No
2	Based on contents of items:	No
2.1	Letters and small packets weighing up to 5 kilogrammes (Regs., art. 17-103.2.1). Whether admitted or not (dispatch and receipt):	No
2.2	Printed papers weighing up to 5 kilogrammes (Regs., art. 17-103.2.2). Whether admitted or not for dispatch (obligatory for receipt):	Yes
3	Classification of post items to the letters according to their size (Conv., art. 17, art. 17-102.2)	No

Optional supplementary services**4 Insured items (Conv., art. 18.2.1; Regs., 18-001.1)**

4.1	Whether admitted or not (dispatch and receipt):	No
4.2	Whether admitted or not (receipt only):	No
4.3	Declaration of value. Maximum sum	
4.3.1	surface routes:	SDR
4.3.2	air routes:	SDR
4.3.3	Labels. CN 06 label or two labels (CN 04 and pink "Valeur déclarée" (insured) label) used:	-
4.4	Offices participating in the service:	All offices
4.5	Services used:	
4.5.1	air services (IATA airline code):	IY, EY, LX, EK, RJ, GF, QR, AI, CI, ET, AF, KL, & D3
4.5.2	sea services (names of shipping companies):	
4.6	Office of exchange to which a duplicate CN 24 formal report must be sent (Regs., art.17-138.11):	
	Office Name :	International Inquiry Section (International Business Unit)
	Office Code :	
	Address :	Emirates Post International Inquiries P: 99999 - Dubai
	Phone :	(+97)16 005 99 999
	Fax :	(+97)14 336 73 05
	E-mail 1 :	InternationalInquiry@emiratespost.ae
	E-mail 2:	

5 Cash-on-delivery (COD) items (Conv., art. 18.2.2 Regs. arts. 18-002.1, 18-002.2)

5.1	Whether admitted or not (dispatch and receipt):	No
5.2	Whether admitted or not (receipt only):	-
5.3	Amount of the rate applied in addition to the postage charges applicable to COD items	

5.3.1	ordinary items:	SDR
5.3.2	registered items:	SDR
5.3.3	insured items:	SDR
5.4	Charges on COD items	
5.4.1	Levied on the sender of the item:	-
5.4.2	Levied on the addressee of the item:	-
5.4.3	Do you apply a special charge for delivering cash-on-delivery items in the destination country	-
5.4.4	If you answer yes, how much is this charge	SDR
5.4.5	Do you require cash-on-delivery items to be sealed	-
6	Express items (Conv., art. 18.2.3, 18-102)	
6.1	Whether admitted or not (dispatch and receipt):	No
6.2	Limited to priority items:	No
6.3	Item itself or an advice of arrival delivered by express in the case of an insured item:	-
6.4	Other information	
7	Delivery to the addressee in person (Conv., art. 18.2.4, 18-103)	
7.1	Admitted for registered and insured items (If admitted according to question 4):	No
7.2	Admitted <u>only</u> if registered and insured items are received with an advice of delivery :	No
7.3	Indication to appear on items sent to your administration :	
8	Items for delivery free of charges and fees (Conv., art. 18.2.5; Regs., art. 18-004)	
8.1	Ordinary, registered and insured items. Whether admitted or not:	No
8.2	Registered and insured items only. Whether admitted or not:	No
8.3	Merchandise return service	Yes
9	International business reply service (IBRS)	
9.1	International business reply service (IBRS) (Conv., art.18.3.1; Regs., art. 18-104)	Yes
9.2	Operated on a reciprocal basis (Regs., Conv. 18.3.1, Regs., 18-104.2.3)	Yes
9.3	Items weighting from 50g to 2000g on a reciprocal basis (Regs., art. 18-104.3.3)	Yes
9.4	If more than 50g but less than 2000g, please specify the upper weight limit	g
9.5	Items excluded from IBRS with certain contents other than the ones specified in Conv., art. 18 (Conv., art. 18; Regs., art. 18-104.3.4)	No
9.5.1	If yes, please specify:	
9.6	Open to bilaterally agreement to any further extensions of the service (Regs., art. 18-104.3.5)?	Yes
10	International reply coupons (Conv., art. 18.3.2; Regs., art. 18-108 and 18-106.1). Whether sold or not (Regs., art. RL 146.1):	Yes
11	Radioactive materials (Conv., art. 19.3; Regs., arts. 19.3.3)	
11.1	Whether admitted or not (dispatch and receipt):	No
11.2	Whether admitted or not (receipt only):	No

12	Requests for withdrawal from the post, alteration or correction of address (Conv., art. 5; Regs., art. 19-210.5.4)	
12.1	Whether admitted or not:	Yes
12.2	Office to which requests must be sent: (Regs., art. RL 152.3.4):	
	Office Name : International Inquiry Section (International Business Unit)	
	Office Code :	
	Address : Emirates Post International Inquiry P.O: 99999 - Dubai	
	Phone : (+97)16 005 99 999	
	Fax : (+97)14 336 73 05	
	E-mail 1 : InternationalInquiry@emiratespost.ae	
	E-mail 2 :	
13	Exempt patient specimens (human or animal) (Conv., art.19-003.2.3;Regs., arts. 19-004)	
13.1	Whether admitted or not (dispatch and receipt):	No
13.2	Whether admitted or not (receipt only):	No
14	Category B Infectious Substances (UN 3373) (Conv., art.19-003.2.1; Regs., arts. 19-001.1.2, 19-003.2.2, 19-003.2.6)	
14.1	Whether admitted or not (dispatch and receipt):	No
14.2	Whether admitted or not (receipt only):	No
15	Literature for the blind (Regs., art. 17-107.5)	
15.1	Sound recordings sent by a blind person to any addressee. Whether admitted or not as literature for the blind:	No
15.2	Sound recordings sent to a blind person by any sender. Whether admitted or not as literature for the blind:	No
16	Combination in one item of articles on which different charges are payable (Regs., art. 15-101.4).	No
	Whether authorized or not:	
Other information		
17	Small packets exceeding 500 g (Conv., art. 15; Regs., art. 15-102.1). Delivery charge on domestic items applicable to international items:	SDR
18	Registered items. Liability (Conv., art. 22.2)	
18.1	Whether accepted or non in cases of <i>force majeure</i> (Regs., art. 22-001.2):	No
18.2	Equivalent of the 30 SDR indemnity per item (Regs., art. 22-001.2.1.1):	
18.3	Equivalent of the indemnity for each M bag – maximum 150 SDR (Regs., art. 22-001.2.1.1):	
19	Insured items. Liability (Conv., art. 18.2)	
19.1	Whether accepted or not in cases of <i>force majeure</i> (Regs., art. 22-001.2):	No
19.2	Whether admitted or not on board ships and aircraft used by the administrations (Regs., art. 25-004.4):	No

20	Remuneration for returned undeliverable letter-post items	
20.1	Collection of the remuneration provided for in paragraphs 2 and 3 of article 30-122 of the Convention Regulations	No
20.2	Indicate year from which the remuneration in 20.1 will apply (please note questions 20.1 and 20.2 shall be completed by no later than 31 October prior to the year from which those rates should apply)	
21	Registered items in closed envelopes containing the articles mentioned in article (Conv., art.19.6). Whether admitted or not:	No
22	Methods of denoting prepayment (Regs., arts. 06-001)	
22.1	Prepayment of postage indicated by means of impressions made by a printing press or other printing or stamping process. Whether admitted or not:	Yes
22.2	Indication used to denote prepayment:	
22.3	Can prepayment be denoted by an indication that full postage has been prepaid, for example: "Taxe perçue" (Postage paid)? Whether admitted or not:	Yes
22.4	If so, indicate the indication(s) adopted:	
23	Suspected fraudulent use of postage stamps, etc. (Regs., art. 06-004)	
23.1	Is the prescribed procedure permitted by internal legislation:	No
23.2	Office to which advices on suspected fraudulent use must be sent: Office Name : Office Code : Address : P.O.Box 36662 Dubai United Arab Emirates Phone : (+97)14 230 30 00 Fax : (+97)14 285 09 48 E-mail 1 : sortingcenterAUH@emiratespost.ae E-mail 2: ExchangeCenterDubai@emiratespost.ae	
24	Registered items (Regs., arts. 17-121 and 18-101)	
24.1	Replacement of the prescribed CN 04 label by a framed label on which only the letter "R" has been printed:	Yes
24.2	Replacement by a stamp impression or strip:	-
24.3	CN 33 special lists. Whether always required or not:	Yes
24.4	Bulk entry. Whether accepted or not:	Yes
24.5	Bulk entry in all cases:	Yes
24.6	Bulk entry only within the framework of a bilateral agreement:	No
25	Procedures for delivering registered and insured items (Regs., arts. 18-001, 18-101)	
25.1	Handed over against the signature of the addressee or of a duly authorized agent	
25.1.1	Registered items:	Yes
25.1.2	« This section is no longer valid »	
25.1.3	Insured items:	Yes
25.2	Whether handed over against the signature of a <i>de facto</i> agent (member of the addressee's family, hotel porter, janitor, etc.)	

25.2.1	Registered items:	No
25.2.2	« This section is no longer valid »	
25.2.3	Insured items:	No
25.3	Number of attempted deliveries for registered and insured items	
25.3.1	Registered items	2
25.3.2	« This section is no longer valid »	
25.3.3	Insured items	2
25.4	Retention period for registered and insured items once a card has been left after several failed delivery attempts	
25.4.1	Registered items	- Day(s) 1 Month (s)
25.4.2	« This section is no longer valid »	
25.4.3	Insured items	- Day(s) 1 Month (s)
26	« This section is no longer valid »	
27	Advice of delivery (CN 07 form) (Regs., art. 18-003)	
27.1	Whether signed by the addressee (or his representative):	Yes
27.2	Whether signed by the official of the office of destination:	No
28	Letter-post items retained or addressed poste restante (Regs., art. 19-104.5.3). Period of retention:	- Day(s) 1 Month (s)
29	Inquiries (Regs., art. 21-001 and art. 21-002.1.5). Offices to which inquiries must be sent regarding (CN 08 form) (Regs., art. RL 154.2.5):	
29.1	Ordinary items:	
	Office Name:: International Inquiry Section (International Business Unit)	
	Office Code:	
	Address:: International Inquiry Section	
	Phone : P.O. Box: 99999	
	Phone : Dubai	
	Fax : UAE	
	Phone 1 : (+97)16 005 99 999	
	Fax 1 : (+97)14 336 73 05	
	E-mail 1 : InternationalInquiry@emiratespost.ae	
29.2	Registered items or insured items:	
29.3	Cash-on-delivery (COD) items:	
	Office Name :	
	Office Code :	
	Address :	
	Phone :	
	Fax :	
	E-mail 1 :	
	E-mail 2:	

29.4	Electronic CN 08 form (Regs., art. 21-002) Whether admitted or not:	Yes
30	Items subject to customs control (Regs., art. 20-001)	
30.1	Number of CN 23 customs declarations needed when the contents exceed 300 SDR in value:	1
30.2	Languages in which the CN 22 label and CN 23 customs declarations may be filled in:	Arabic, English
30.3	M bags (Regs., art. 20-001.2.9)	
30.3.1	Whether the address label of special bags of printed papers requires a CN 22 label:	
30.3.1.1	in all cases (whether items have to be submitted to customs control or not):	No
30.3.1.2	only when items have to be submitted to customs control:	Yes
30.3.2	Any CN 23 customs declaration required, as well as any other accompanying papers, should be attached:	
30.3.2.1	to the outside of the bag:	No
30.3.2.2	to one of the items contained in the bag:	Yes

31 Empty bags (Regs., art. 17-139)

31.1	Office of exchange appointed for reception of empty bags in long-distance services:	
	Office Name :	
	Office Code :	
	Address :	
	Phone :	
	Fax :	
	E-mail 1 :	
	E-mail 2:	
31.2	Average value in SDR of bags used by offices of exchange (Regs., art. 17-139 and 17-144.9):	SDR

32 A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.

CN 43,	
Office Name :	
Address :	Exchange Office P.O.Box 36662 Dubai United Arab Emirates
Phone :	(+97)14 230 33 33
Fax :	(+97)14 285 09 48
E-mail 1 :	Dubai.exchange.centre@epg.gov.ae
E-mail 2:	AbuDhabi.exchange.centre@epg.gov.ae

32 A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.

CN 54, CN 54bis, CN 56, CN 57, CN 58, CN 61, CN 62, CN 63, CN 64
--

Office Name : International Postal Services Section
 Address : 35532
 Dubai
 United Arab Emirates
 Phone : (+97)14 2303 484
 Fax : (+97)14 2148 769
 E-mail 1 : internationalaccounts@epg.gov.ae
 E-mail 2:

33 Office(s) of exchange responsible for handling letter post (Regs., art. 17-114.4)

Office Name : Exchange Office - Abu Dhabi
 Office Code :
 Address : P.O.Box 7000
 Abu Dhabi
 United Arab Emirates
 Phone : (+97)12 610 72 30
 Fax : (+97)12 633 37 81
 E-mail 1 : GebreilAF@emiratespost.ae
 E-mail 2 : sortingcenterAUH@emiratespost.ae

33 Office(s) of exchange responsible for handling letter post (Regs., art. 17-114.4)

Office Name : Exchange Office - Dubai
 Office Code :
 Address : P.O.Box 36662
 Dubai
 United Arab Emirates
 Phone : (+97)14 230 30 00
 Fax : (+97)14 285 09 48
 E-mail 1 : ExchangeCenterDubai@emiratespost.ae
 E-mail 2:

Mails conveyed by sea

34 Surface letter-post mails

34.1 Name of port(s) of arrival: Dubai - Jabal Ali

34.2 Name and address of the exchange office of destination to which advance CN 37 delivery bills should be sent:

Office Name :
 Office Code :
 Address : P.O.Box 36662
 Dubai
 United Arab Emirates
 Phone : (+97)14 230 30 00
 Fax : (+97)14 285 09 48
 E-mail 1 : sortingcenterAUH@emiratespost.ae
 E-mail 2 : ExchangeCenterDubai@emiratespost.ae

35 Surface parcel mails (See Parcel Post Compendium)**Service to customers**

36	On-line tracking provided	Yes
36.1	Web site address to access information https://www.emiratespost.ae	
36.2	Languages in which track and trace information is available English Arabic	
36.3	Contact point :	
36.3.1	For partner designated operators Phone : (+9714)2303337 Fax : (+9714)3367305 E-mail : InternationalInquiry@emiratespost.ae	
36.3.2	For customers Phone : (+971600)599999 Fax : (+9714)3367305 E-mail : CS@emiratespost.ae	

National Holidays

37.1	National holidays available on parcel post compendium https://parcel.upu.org/Published%20Documents/Parcel_Compndium_AE_AEA_EN.pdf
37.2	Parcel post compendium https://parcel.upu.org

Delivery standards**38 See the annexes.****Other information**

39	Airmail	
39.1	Are dues payable for air conveyance of airmails in transit between two airports in your country fixed in the form of a single price?	Yes
39.2	Subject to the agreement of the administrations receiving these mails at the airports of their countries, does your administration send surface mail by air with reduced priority (S.A.L.)? See also table D – Details concerning the S.A.L. service published in CN 68: http://www.upu.int/en/activites/transport/publications.html	Yes
39.3	If so, are reduced air surcharges collected for S.A.L. mail?	No
39.4	As an administration of dispatch, have you opted for individual entry of each bag on the CN 38 or CN 41 delivery bill?	Yes
39.5	Subject to prior agreement, do you authorize administrations to use your airmail bags for making up mails addressed to you?	No
39.6	For bags of S.A.L. mail, is use made of CN 35 labels bearing in bold characters the words "S.A.L. surface par avion" (S.A.L. surface airlifted) instead of CN 36 labels?	Yes

Letter Post Compendium Online - Annexes

AE - United Arab Emirates

Emirates Post Group

AEA

Letter delivery standards - Air letter

OE Name ABU DHABI
 IMPC Code AEAUHA
 Tel (+9712)6107230
 Fax (+9712)6333781
 Hours of operation Mon, Tue, Wed, Thu, Sat, Sun: 04:00 - 22:00 - (Fri: closed)

From the airport of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 14:30	Mon	Tue	Wed	Thu	---	---
Mon	14:31 - 23:59	Tue	Wed	Thu	Sat	---	---
Tue	00:00 - 14:30	Tue	Wed	Thu	Sat	---	---
Tue	14:31 - 23:59	Wed	Thu	Sat	Sun	---	---
Wed	00:00 - 14:30	Wed	Thu	Sat	Sun	---	---
Wed	14:31 - 23:59	Thu	Sat	Sun	Mon	---	---
Thu	00:00 - 14:30	Thu	Sat	Sun	Mon	---	---
Thu	14:31 - 23:59	Sat	Sun	Mon	Tue	---	---
Fri	00:00 - 23:59	Sat	Sun	Mon	Tue	---	---
Sat	00:00 - 14:30	Sat	Sun	Mon	Tue	---	---
Sat	14:31 - 23:59	Sun	Mon	Tue	Wed	---	---
Sun	00:00 - 14:30	Sun	Mon	Tue	Wed	---	---
Sun	14:31 - 23:59	Mon	Tue	Wed	Thu	---	---

Definition of zones

Zone 1:

Postcodes	Cities
101 102 103 106 107 111 112 124 128 199 911 1U1 ADC	Abu Dhabi

Zone 2:

Postcodes	Cities
100 104 105 108 109 116 117 118 122 130 131 141 181 184 196 198 200 201 202 203 204 205 206 207 208 209 210 211 212 213 214 215 216 217 218 219 220 221 222 223 224 226 227 228 229 247 248 250 252 278 279 280 281 282 283 298 299 301 401 501 601 701 901 908 909 915 918 919 921 927 931 941 943 944 951 955 956 957 981 982 999 1U2 2A5 2U1 3U1 4U1 5U1 6U1 7U1 300 DDC 30101 30102 30103 30104 30105 30106	Dubai; Sharjah; Ajman; Um Alquwain; Fujairah; Alain

Zone 3:

Postcodes	Cities

115 120 121 148 149 176 989 231 232 233 238 241 244 302 303
 304 305 306 307 308 309 311 312 313 314 315 316 317 318 319
 320 331 332 333 334 335 336 337 338 339 357 361 366 372 402
 403 404 405 406 454 502 503 504 505 602 603 604 605 606 607
 608 609 610 614 615 702 703 704 706 707 708 756 821 822 910
 913 932 933 934 935 936 937 938 939 942 952 961 962 971 972
 984 2U2 3U2 4U2 5U2 6U2 7U2 507

Dubai; Sharjah; Ajman; Um Alquwain; Fujairah; Alain

Zone 4:

Postcodes	Cities
110 113 114 119 123 125 126 127 133 137 160 197 912 966 1U3 2U3 3U3 4U3 5U3 6U3 7U3	Dubai; Sharjah; Ajman; Um Alquwain; Fujairah; Alain

Zone 5:

Postcodes	Cities

Zone 6:

Postcodes	Cities

Arrival at office of exchange: 21

Customs clearance times: 07:00 - 14:00

Items subject to customs duty: 6 hours

Items not subject to customs duty: 4 hours

Comments: The above mentioned times are inclusive of customs clearance times (all parcels are subject to customs clearance)

Letter Post Compendium Online - Annexes

AE - United Arab Emirates

Emirates Post Group

AEA

Letter delivery standards - Air letter

OE Name DUBAI
 IMPC Code AEDXBA
 Tel (+9714)2303000
 Fax (+9714)2850948
 Hours of operation Mon, Tue, Wed, Thu, Sat, Sun: 07:00 - 24:00- (Fri: closed)

From the airport of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 14:30	Mon	Tue	Wed	Thu	---	---
Mon	14:31 - 23:59	Tue	Wed	Thu	Sat	---	---
Tue	00:00 - 14:30	Tue	Wed	Thu	Sat	---	---
Tue	14:31 - 23:59	Wed	Thu	Sat	Sun	---	---
Wed	00:00 - 14:30	Wed	Thu	Sat	Sun	---	---
Wed	14:31 - 23:59	Thu	Sat	Sun	Mon	---	---
Thu	00:00 - 14:30	Thu	Sat	Sun	Mon	---	---
Thu	14:31 - 23:59	Sat	Sun	Mon	Tue	---	---
Fri	00:00 - 23:59	Sat	Sun	Mon	Tue	---	---
Sat	00:00 - 14:30	Sat	Sun	Mon	Tue	---	---
Sat	14:31 - 23:59	Sun	Mon	Tue	Wed	---	---
Sun	00:00 - 14:30	Sun	Mon	Tue	Wed	---	---
Sun	14:31 - 23:59	Mon	Tue	Wed	Thu	---	---

Definition of zones

Zone 1:

Postcodes	Cities
100 200 201 202 203 204 205 206 207 209 210 211 213 215 216 217 219 220 221 222 223 224 227 229 247 248 252 278 283 299 2U1 ADC	Dubai

Zone 2:

Postcodes	Cities
101 102 103 104 105 106 107 111 112 116 118 124 128 141 181 199 208 212 214 218 226 228 231 232 238 241 250 279 280 281 282 298 301 302 303 304 311 313 314 315 317 318 319 320 331 332 333 334 335 336 337 338 339 361 366 372 401 404 405 454 501 502 503 504 601 602 603 701 702 708 821 822 901 908 909 911 915 918 921 927 931 934 936 938 939 941 943 944 951 961 971 981 999 1U1 2A5 2U2 3U1 4U1 5U1 6U1 7U1 300 DDC 30101 30102 30103 30104 30105 30106	Abu Dhabi; Sharjah; Ajman; Um Alquwain; Fujairah; Alain

Zone 3:

Postcodes	Cities
108 109 115 117 120 121 122 130 131 148 149 176 989 184 196 198 233 244 305 306 307 308 309 312 316 357 402 403 406 505 604 605 606 607 608 609 610 614 615 703 704 706 707 756 913 919 932 933 935 937 942 952 955 956 957 962 972 982 984 1U2 3U2 4U2 5U2 6U2 7U2 507	Abu Dhabi; Sharjah; Ajman; Um Alquwain; Fujairah; Alain

Zone 4:

Postcodes	Cities
110 113 114 119 123 125 126 127 133 137 160 197 910 912 966 1U3 2U3 3U3 4U3 5U3 6U3 7U3	Abu Dhabi; Sharjah; Ajman; Um Alquwain; Fujairah; Alain

Zone 5:

Postcodes	Cities

Zone 6:

Postcodes	Cities

Arrival at office of exchange: 21

Customs clearance times: 07:00 - 14:00

Items subject to customs duty: 6 hours

Items not subject to customs duty: 4 hours

Comments: The above mentioned times are inclusive of customs clearance times (all parcels are subject to customs clearance)

Letter Post Compendium Online - Annexes

AE - United Arab Emirates

Emirates Post Group

AEA

Letter delivery standards - Surface letter

OE Name ABU DHABI
 IMPC Code AEAUHA
 Tel (+9712)6107230
 Fax (+9712)333781
 Hours of operation Mon, Tue, Wed, Thu, Sat, Sun: 04:00 - 22:00 - (Fri: closed)

From the airport/port/office of exchange of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 14:30	Mon	Tue	Wed	Thu	---	---
Mon	14:31 - 23:59	Tue	Wed	Thu	Sat	---	---
Tue	00:00 - 14:30	Tue	Wed	Thu	Sat	---	---
Tue	14:31 - 23:59	Wed	Thu	Sat	Sun	---	---
Wed	00:00 - 14:30	Wed	Thu	Sat	Sun	---	---
Wed	14:31 - 23:59	Thu	Sat	Sun	Mon	---	---
Thu	00:00 - 14:30	Thu	Sat	Sun	Mon	---	---
Thu	14:31 - 23:59	Sat	Sun	Mon	Tue	---	---
Fri	00:00 - 23:59	Sat	Sun	Mon	Tue	---	---
Sat	00:00 - 14:30	Sat	Sun	Mon	Tue	---	---
Sat	14:31 - 23:59	Sun	Mon	Tue	Wed	---	---
Sun	00:00 - 14:30	Sun	Mon	Tue	Wed	---	---
Sun	14:31 - 23:59	Mon	Tue	Wed	Thu	---	---

Definition of zones

Zone 1:

Postcodes	Cities
101 102 103 106 107 111 112 124 128 199 911 1U1 ADC	Abu Dhabi

Zone 2:

Postcodes	Cities
100 104 105 108 109 116 117 118 122 130 131 141 181 184 196 198 200 201 202 203 204 205 206 207 208 209 210 211 212 213 214 215 216 217 218 219 220 221 222 223 224 226 227 228 229 247 248 250 252 278 279 280 281 282 283 298 299 301 401 501 601 701 901 908 919 931 941 943 951 981 982 999 1U2 2A5 2U1 3U1 4U1 5U1 6U1 7U1 300 DDC 30101 30102 30103 30104 30105 30106	Dubai; Sharjah; Ajman; Um Alquwain; Fujairah; Alain

Zone 3:

Postcodes	Cities
115 120 121 148 149 176 989 231 233 241 302 303 304 305 306 307 308 309 311 312 313 314 315 316 317 318 319 320 331 332 333 334 335 336 337 338 339 357 361 366 372 402 403 404 405 406 454 502 503 504 505 602 603 604 605 606 607 608 609 610 614 615 702 703 704 706 707 708 756 910 913 932 933 934 935 936 937 938 939 942 952 961 962 971 972 2U2 3U2 4U2 5U2 6U2 7U2 507	Dubai; Sharjah; Ajman; Um Alquwain; Fujairah; Alain

Zone 4:

Postcodes	Cities
110 113 114 119 123 125 126 127 133 137 160 197 912 1U3 2U3 3U3 4U3 5U3 6U3 7U3	Dubai; Sharjah; Ajman; Um Alquwain; Fujairah; Alain

Zone 5:

Postcodes	Cities

Zone 6:

Postcodes	Cities

Arrival at office of exchange: 21

Customs clearance times: 07:00 - 14:00

Items subject to customs duty: 6 hours

Items not subject to customs duty: 4 hours

Comments: The above mentioned times are inclusive of customs clearance times (all parcels are subject to customs clearance)

Letter Post Compendium Online - Annexes

AE - United Arab Emirates

Emirates Post Group

AEA

Letter delivery standards - Surface letter

OE Name DUBAI
 IMPC Code AEDXBA
 Tel (+9714)2303000
 Fax (+9714)2850948
 Hours of operation Mon, Tue, Wed, Thu, Sat, Sun: 07:00- 24:00 - (Fri:closed)

From the airport/port/office of exchange of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 14:30	Mon	Tue	Wed	Thu	---	---
Mon	14:31 - 23:59	Tue	Wed	Thu	Sat	---	---
Tue	00:00 - 14:30	Tue	Wed	Thu	Sat	---	---
Tue	14:31 - 23:59	Wed	Thu	Sat	Sun	---	---
Wed	00:00 - 14:30	Wed	Thu	Sat	Sun	---	---
Wed	14:31 - 23:59	Thu	Sat	Sun	Mon	---	---
Thu	00:00 - 14:30	Thu	Sat	Sun	Mon	---	---
Thu	14:31 - 23:59	Sat	Sun	Mon	Tue	---	---
Fri	00:00 - 23:59	Sat	Sun	Mon	Tue	---	---
Sat	00:00 - 14:30	Sat	Sun	Mon	Tue	---	---
Sat	14:31 - 23:59	Sun	Mon	Tue	Wed	---	---
Sun	00:00 - 14:30	Sun	Mon	Tue	Wed	---	---
Sun	14:31 - 23:59	Mon	Tue	Wed	Thu	---	---

Definition of zones

Zone 1:

Postcodes	Cities
100 200 201 202 203 204 205 206 207 209 210 211 213 215 216 217 219 220 221 222 223 224 227 229 247 248 252 278 283 299 2U1 ADC	Dubai

Zone 2:

Postcodes	Cities
101 102 103 104 105 106 107 111 112 116 118 124 128 141 181 199 208 212 214 218 226 228 231 241 250 279 280 281 282 298 301 302 303 304 311 313 314 315 317 318 319 320 331 332 333 334 335 336 337 338 339 361 366 372 401 404 405 454 501 502 503 504 601 602 603 701 702 708 901 908 931 934 936 938 939 941 943 951 961 971 981 999 1U1 2A5 2U2 3U1 4U1 5U1 6U1 7U1 300 DDC 30101 30102 30103 30104 30105 30106	Abu Dhabi; Sharjah; Ajman; Um Alquwain; Fujairah; Alain

Zone 3:

Postcodes	Cities
108 109 115 117 120 121 122 130 131 148 149 176 989 184 196 198 233 305 306 307 308 309 312 316 357 402 403 406 505 604 605 606 607 608 609 610 614 615 703 704 706 707 756 913 919 932 933 935 937 942 952 962 972 982 1U2 3U2 4U2 5U2 6U2 7U2 507	Abu Dhabi; Sharjah; Ajman; Um Alquwain; Fujairah; Alain

Zone 4:

Postcodes	Cities
110 113 114 119 123 125 126 127 133 137 160 197 910 912 1U3 2U3 3U3 4U3 5U3 6U3 7U3	Abu Dhabi; Sharjah; Ajman; Um Alquwain; Fujairah; Alain

Zone 5:

Postcodes	Cities

Zone 6:

Postcodes	Cities

Arrival at office of exchange:

21

Customs clearance times:

07:00 - 14:00

Items subject to customs duty:

6 hours

Items not subject to customs duty:

4 hours

Comments:

The above mentioned times are inclusive of customs clearance times (all parcels are subject to customs clearance)